

CHILDLINE 1098



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INTRODUCTION

Childline is a national, 24x7, emergency, free phone outreach service for children in need of care and protection, linking them to long-term rehabilitation.



Any child or concerned adult can call 1098 to access the CHILDLINE services any time of the day or night. The service receives a special mention in the Juvenile Justice (Care and Protection of Children) Act, 2015. The main objective of Childline is to create a Child-Friendly Environment.

Childline INDIA Foundation (CIF)

CHILDLINE India Foundation (CIF) is an NGO supported by the Union Ministry of Women and Child Development that is responsible for creating and managing the CHILDLINE 1098 service across the country.

CIF is responsible for a range of activities related to CHILDLINE, including monitoring service delivery and finances, providing training, conducting research and documentation, and promoting awareness and advocacy.



Founded by

**Ms. Jeroo Billimoria in
June 1996 in Mumbai**



Logo for Childline



**The Contact number and
Logo was selected by the
children themselves**

Railway Childline

**Railway Childline a
unique initiative was
launched in 2015 and
2016 by the Ministry of
Women and Child
Development**



VISION

A Child Friendly nation that guarantees the rights and protection of all the children



MISSION

To Reach out to every child in need through this Model



CATALYZE

Systems through active advocacy

CONNECT

Through technology to reach the 'last mile'

4 C's

COLLABORATE

Through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order

COMMUNICATE

to make child protection everybody's priority.

CALL CENTRES

Childline has 6 call centres in 5 different locations.



Mumbai



Kolkata



Delhi



Chennai



Bangalore

PRESENCE OF CHILDLINE

Cities &
Districts

598

States
& UT's

35

Partner
Organizat
ions

1074

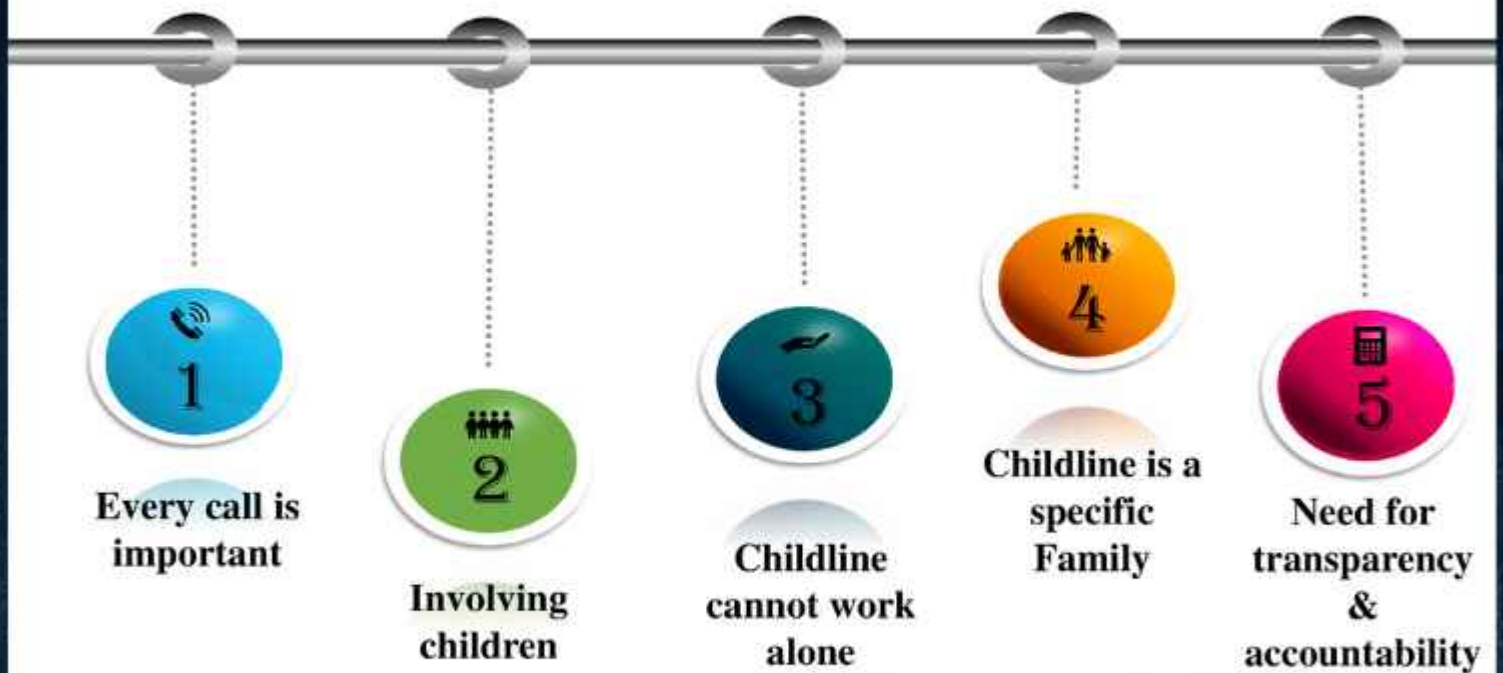
Helpdesk
at
Railway
Stations

141

Helpdesk
at Bus
Terminals

05

5 GUIDING ACTIONS OF CHIDLINE



Childline work is done in Several stages



MAJOR ISSUES FACED BY CHILDREN



Why do children face issues?





HomeLink Network

Homelink Network is an Ongoing initiative started by DB YaR Forum in 2002, to ensure appropriate, timely and real time response to the needs of the young at risk, based on accurate documentation and data analysis supported by the best of technologies available today.

We Work towards

- a. Developing data driven child care system through documentation, research and networking**
- b. Systematically documenting the systems, processes and work flow of the organizations**
- c. Data let intervention planning in organizations**
- d. Data driven advocacy and engagement with stakeholders and government on children's issues**
- e. Harnessing current advances in digital technologies in the service of the work with young at risk**



Don Bosco National Forum for the Young at Risk