

# ANNUAL APRIL 2021-MARCH 2022 REPORT



**HOMELINK  
NETWORK**



Don Bosco National Forum For the Young at Risk  
New Delhi



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# HOMELINK DIRECTOR'S MESSAGE



*Fr. Joseph Leo*

**Fr. Joseph Leo SDB**  
**Homelink Network,**  
**Don Bosco-YaR Forum, Delhi**

It gives me immense joy in presenting the annual report of Homelink network. It contains the major achievements of eight hubs and a summary of various activities carried out at the national level and at the hub level. This ChildMISS is not just a tool of documentation but also functions as a beacon of light to see the pressing needs of Young at Risk and guide them accordingly. "Your visibility is a direct result of your effort and how consistent you are with posting & connecting with the people in your networks".

Since 2001, our Homelink network has grown from strength to strength. We have developed a data-driven childcare system in our Homelink network for Childcare institutions and organizations. We were able to analyze accurately the data entered in childMISS web portal for our research and documentation. Thus, a systematic organizational flowchart was framed, and child flow infographic reports were generated for each of the nodes.

We have 84 organizations in our Homelink network which have been registered as partner organizations. We are grateful to all the heads of the organizations, hub directors, node

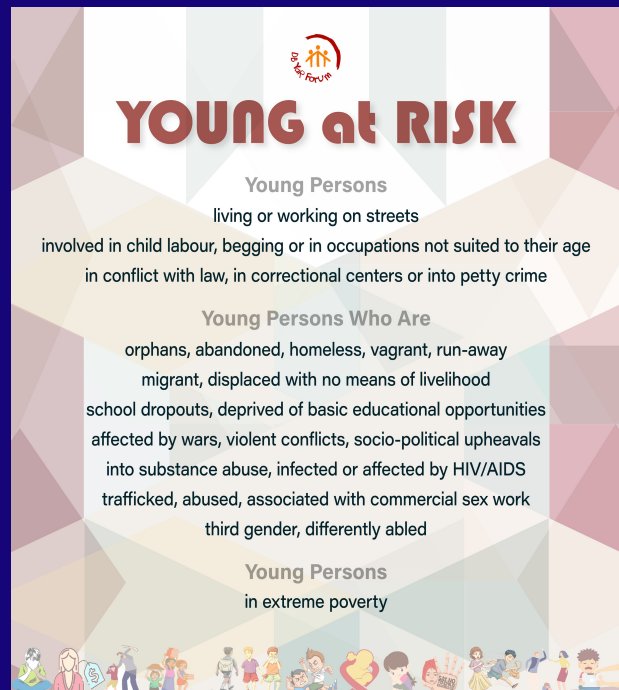
directors and hub coordinators of all Indian provinces. I saw a great enthusiasm and passion in digitalizing the data and taking advantage of its process and systems for the usage of report presentation, need analysis and project proposals. I am grateful to Fr. Tony Pelliserry for his constant support and guidance in Homelink network. I am also grateful to Ms Maheswari & Mr Austin who was constantly guiding the hub coordinators in data analysis & Report making.

It helps us to be prepared at the time of external inspection and renewal of JJ act. It captures different services that are provided like education, health, vocational training, achievements, job placements and home placements for a child. Thus, it becomes an ultimate brain for our organization. May this work continue to innovate new solutions for the current issues and bring bright smiles on the faces of the vulnerable children in our homes and out there in the streets and also for those who work for them tirelessly.

May God Bless.

# DON BOSCO NATIONAL FORUM FOR THE YOUNG AT RISK

Don Bosco National Forum for the Young at Risk (DB YaR Forum) is a network of groups and organizations committed to the safety, growth, development, and rights of vulnerable, marginalized children and young adults who need care and protection or who are in-conflict with the law. Currently, the network has 80+ member institutions and organizations from across 19 states and union territories of India. Services we offer to young people include street/railway platform/ bus station presences, rescue teams, drop-in centers, open shelters, children's homes, youth hostels, after-care facilities, and HomeLink / Missing Children. We accompany the Young at Risk, to provide for them care and protection, conducive spaces to live, work together and develop, and environments of rights, participation and dignity.



## CHILD (MISS) MANAGEMENT INFORMATION SYSTEM & SERVICES

Child MISS (Management Information System and Services) is an online web portal for effective data management, monitoring, and reporting. It is a tool that provides a systematic and secure platform to document all the needs of Young at Risk. The web tool is also linked with other value-added tools like Mobile App, Power BI, technologies to provide 360-degree capacity building at node and hub levels. It also helps the partner organization in the preparation and publication of research and resource documents, micro-studies and data snippets.

The tool aims to create awareness and skills enhancement of children and organization through data and to help them reflect on their contexts and situations and to contribute to the organizational decision-making, promoting children's participation in decision-making according to their evolving capacities. Currently, more than 100 non-governmental organizations are using the web portal to document all their services and follow up in a single-window system to enhance their mission for children at risk more effectively and efficiently.





# HOMELINK NETWORK

HomeLink Network is an ongoing initiative started by DB YaR Forum in 2002. The objective of the project is to ensure appropriate, timely and real-time response to the needs of the young at risk, based on accurate documentation and data analysis supported by the best of technologies available today. It enables organisations to develop a culture of data led management, monitoring, reporting, intervention planning, and facilitates predictive intervention planning by responding to evolving scenarios of the young at risk.



The HomeLink Network is implemented across India through 8 Hubs. Where Hubs are a group of YaR Centers in a province and Nodes are individual YaR Center. At present 93 member organizations of HomeLink Network are interconnected through the web tool Child MISS (Child Management Information Systems and Services), which has the data of over 326,000 children accumulated over the years. The tool has played a key role in facilitating the restoration, home placement, of over 112,000 children. Between 2014 and 2021, the number of children whose details have been recorded in the Child MISS tool is 96018, of whom 60,681 have been restored to their families or guardians.

# HOMELINK NATIONAL TEAM



**Fr. Joseph Leo**  
National Director



**Ms. Maheshwari Balan**  
Senior Manager, Partnership



**Mr. Austin Francis**  
Deployment Manager

## HOMELINK HUB TEAM

### Bangalore Hub – INK Province



**Fr. Varghese Pallipuram**  
Hub Director



**Mr. Joshua John Nirmal**  
Hub Coordinator

### Chennai Hub – INM Province



**Fr. James Raj**  
Hub Director



**Ms. Jyothi Priya**  
Hub Coordinator

### Delhi Hub – INN Province



**Fr. Edward Sacrawat**  
Hub Director



**Mr. Raj Parit**  
Hub Coordinator

### Guwahati Hub – ING Province



**Fr. Tomey Anikuzhikattil**  
Hub Director



**Mr. Birender**  
Hub Coordinator

### Hyderabad Hub – INH Province



**Fr. Ratna Neelam**  
Hub Director



**Mr. J Prasad**  
Hub Coordinator

### Kolkata Hub – INC Province



**Fr. Chempakathinal George**  
Hub Director



**Mr. Aniruddha Bhattacharyya**  
Hub Coordinator

### Mumbai Hub – INB Province



**Fr. Corlis Gonsalves**  
Hub Director



**Ms. Khushboo**  
Hub Coordinator

### Trichy Hub – INT Province



**Fr. Selvadurai**  
Hub Director



**Ms. Jacqueline**  
Hub Coordinator



# NATIONAL STATISTICS

CHILD STATUS									
Hubs	Child Further			Institutionalized		Restoration		In Contact	
	Total	Male	Female	Male	Female	Male	Female	Male	Female
Bangalore	5,095	3,644	1,451	1,059	405	2,276	487	309	559
Chennai	1,114	501	613	304	292	46	68	151	253
Coimbatore	2,237	940	1,297	185	169	560	911	195	217
Delhi	263	237	26	130	24	107	2	-	-
Guwahati	543	274	269	144	87	19	17	111	165
Hyderabad	1,328	765	563	339	147	193	41	233	375
Kolkata	1,403	882	521	366	176	2	1	514	344
Mumbai	637	472	165	249	-	37	-	186	165
Total	12,620	7715	4905	2,776	1,300	3,240	1,527	1,699	2,078
Total		12,620		4076		4767		3777	

- Data exported based on the contacted date on 11 August 2022
- Child Further is a module of Child MISS where the first basic information children entered
- Institutionalized children's data is the current institutionalized children's based on the exported date
- 4767 Children have been restored to parents /guardians and fit institutions in the financial year 2021-22.
- In-Contact children include all the children who are not placed in our network institution but are supported by the institutions.
- 12620 fresh data have been collected through Child MISS Web Portal with the help of 8 hubs.

# NATIONAL STATISTICS

SERVICES										
Hubs	Total	Counselling	Education	Home Enquiry	Parent Visit	Home Visit	Job Plaed	Medical	Vocational	HIV/ AIDS
Bangalore	1,752	308	576	7	67	34	3	188	569	-
Chennai	3,146	61	196	-	210	210	-	627	263	1579
Coimbatore	1,464	654	247	3	273	55	5	101	126	-
Delhi	138	3	130	-	-	1	-	-	4	-
Guwahati	1,452	718	234	7	134	79	1	265	14	-
Hyderabad	1,790	105	581	98	215	290	11	400	90	-
Kolkata	-	-	-	-	-	-	-	-	-	-
Mumbai	2,153	636	227	-	100	22	-	1,163	5	-
Total	11,895	2,485	2,191	115	999	691	20	2,744	1,071	1579

Data exported based on the date entered on (Date of entry)

- Child MISS has been recorded 11895 Services.
- The most used services module are medical, counseling, and education respectively



# NATIONAL STATISTICS

MODULES									
Hubs	Total	Missing Complaint	Caring Community Group	Caring Community Members	Volunteer	Sponsorship	Event Management	Help & Rescue	
								Calls	Rescue
Bangalore	1834	26	91	447	42	-	102	383	180
Chennai	3145	-	64	603	84	1	65	723	441
Coimbatore	5505	8	77	1,112	32	-	380	1,161	787
Delhi	341	2	-	-	-	-	1	164	5
Guwahati	304	2	4	-	158	37	103	-	-
Hyderabad	547	9	2	2	83	-	451	-	-
Kolkata	1907	-	-	-	-	-	1	392	561
Mumbai	396	2	62	38	14	1	279	-	-
Total	13,979	49	300	2,202	413	39	1,382	2,823	1,974
									4,797

Data exported based on the date entered on (Date of entry)

- Child MISS has recorded 13979 entries in the various module of ChildMISS expect services and child further.
- The help and rescue module was used to enter the calls and rescue conducted by the organization, and 4797 entries were made.

# NATIONAL STATISTICS

FOLLOW- UP						
Hubs	Total	Child Achievement	Education	Home Placement	Vocational Training	CWC
Bangalore	577	1	36	94	75	371
Chennai	-	-	-	-	-	-
Coimbatore	-	-	-	-	-	-
Delhi	5	-	-	-	-	5
Guwahati	41	-	5	-	1	35
Hyderabad	-	-	-	-	-	-
Kolkata	-	-	-	-	-	-
Mumbai	433	186	239	8	-	-
Total	1056	187	280	102	76	411

Data exported based on the date entered on (Date of entry)

- Follow-up is another module of Child MISS where organizations recorded their follow-up of services for the individual child.
- The most used follow-up modules were CWC and education, followed by child Achievement.



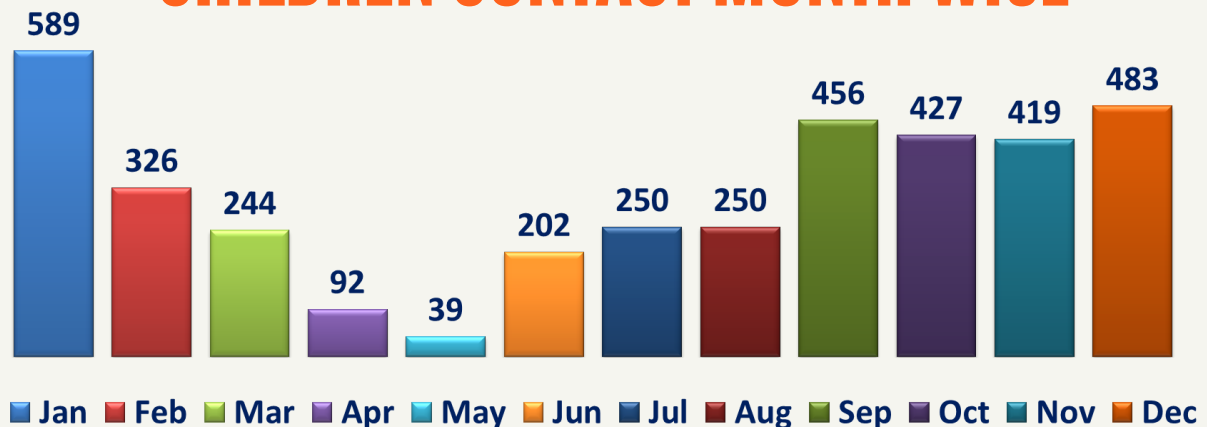
# IN-CONTACT STATUS

3777, children are received various services through outreach activities.

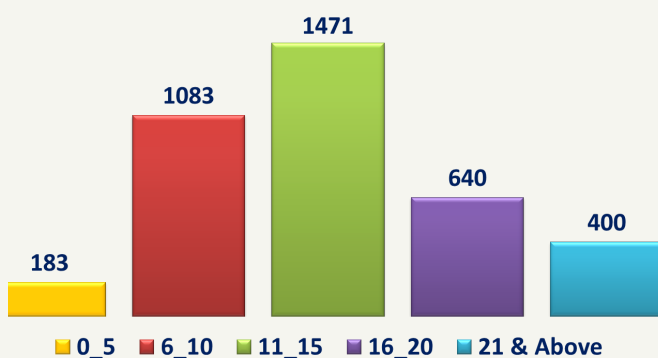
In-Contact children include all the children who are not placed in our network institution but are supported by the institutions.

These children are involved in various activities such as tuition classes, daycare centers, sports clubs, child parliament, eco club, caring community group, child-friendly initiative, vocational training, etc.

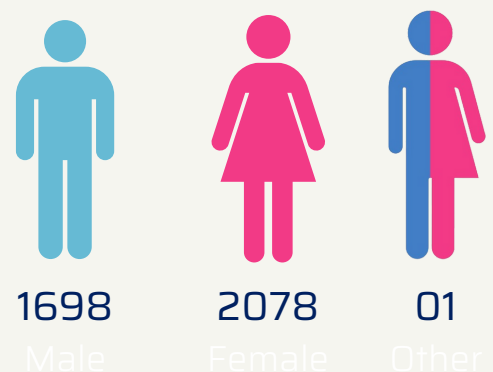
## CHILDREN CONTACT MONTH WISE



## AGE GROUP



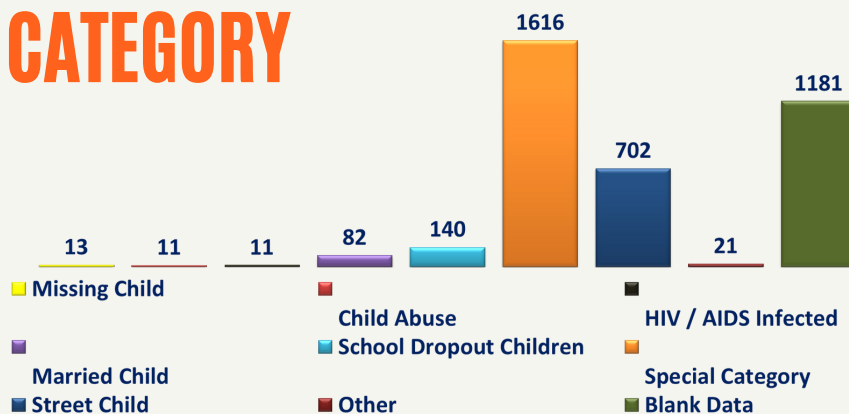
## GENDER



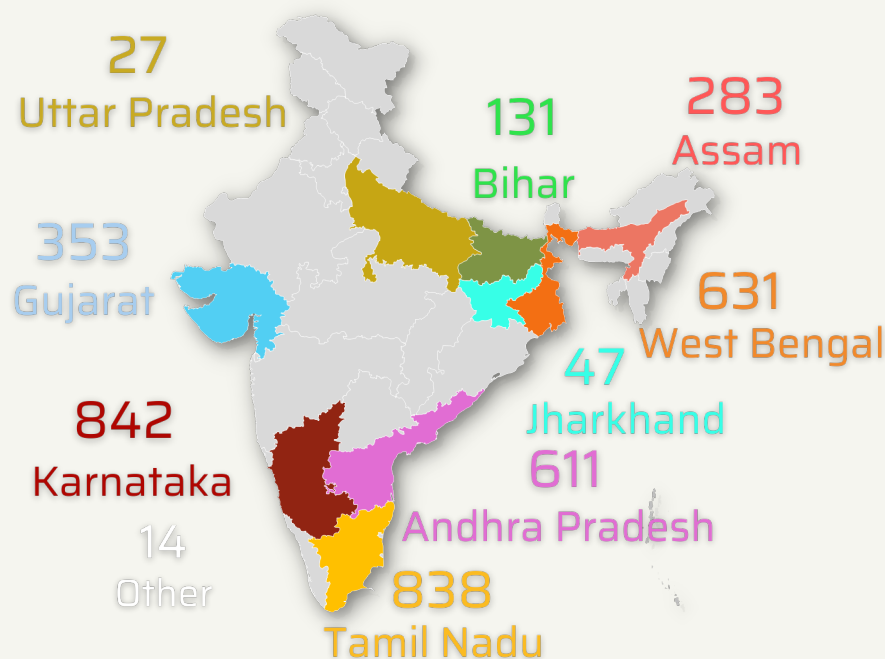
- 68% of in- contacted children are in the age group of 6 to 15
- More girl child is catered then the boy

# IN-CONTACT STATUS

## CATEGORY



- Here Special category belongs to economically backward children who are coming for tuition.
- 702, children are living on the street and receiving services.
- 1181 data have been not entered the child category



## REGIONAL STATES

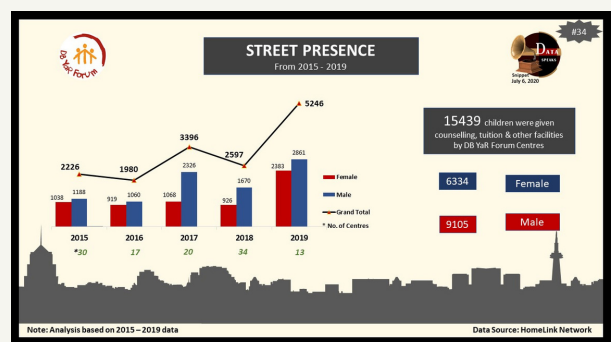
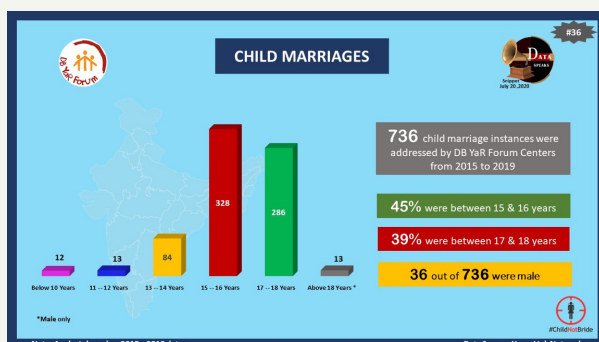
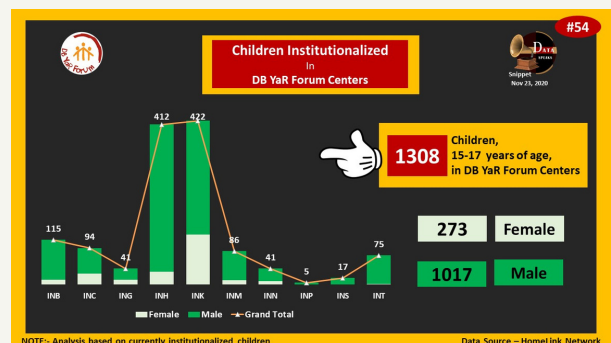
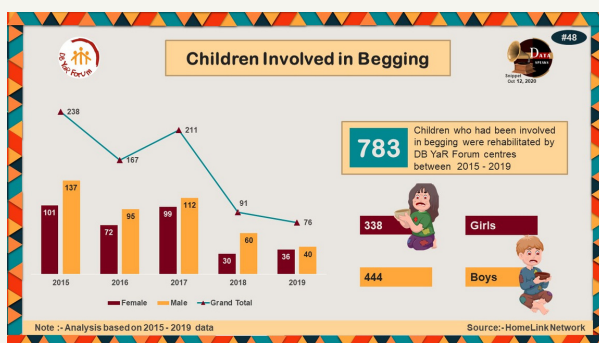
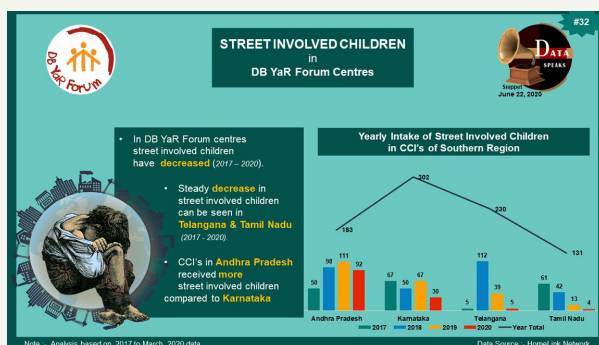
- Karnataka has more children In- contact, followed by Tamil Nadu and Andhra Pradesh.
- 14, children belong to different states other than the one shown on the map.



# SNIPPETS / DATA SPEAKS

- Data speaks in an initiative of Don Bosco National Forum for Young At Risk, HomeLink Network, with a vision of developing data driven management system across its Organizations.

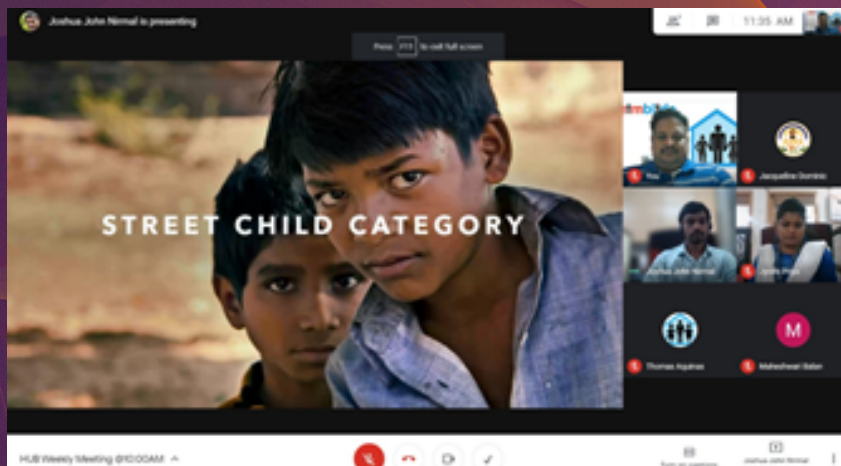
- The initiative focuses on analysing the statistical data of 60 Don Bosco Child Care Institutions across India. The data analysed includes children in Shelter Homes, Open Shelters and Street Presence work of the organizations.
- The data source for the snippets are from ChildMISS tool of HomeLink Network.
- At present the network has successfully published snippets to create awareness and visibility to the work of young people at risk across India.
- A weekly edition of these snippets are posted in the DB YaR Forum Instagram handle @Dbayarforum.





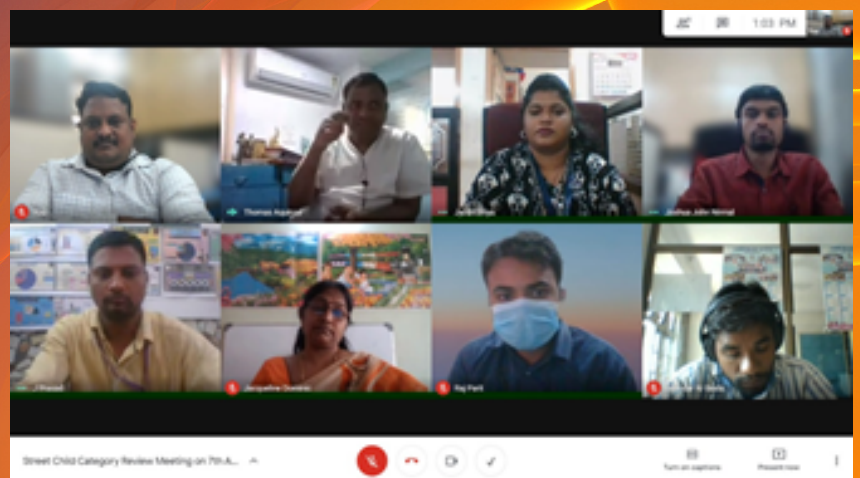
# NATIONAL TRAININGS & MEETINGS

## IMPLEMENTATION OF CHILD CATEGORY



The child category is a major factor in understanding the situation of children. Don Bosco YaR Forum/ Homelink Network found that the child categories are different in different parts of India, North East has a higher number of school dropout children, and Bangalore has street children but, Delhi has more missing and child labor cases.

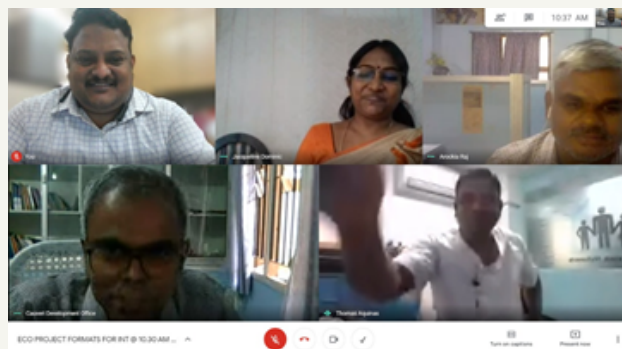
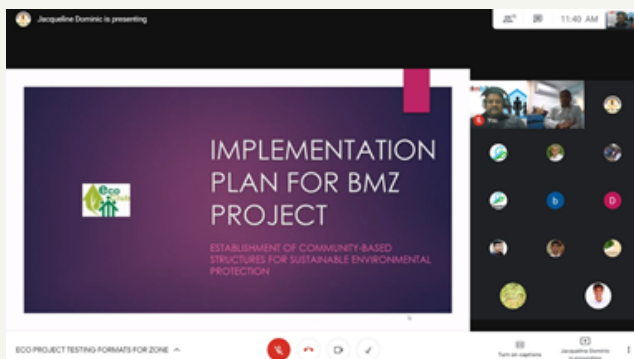
The meeting focused on discussion with regional coordinators using everywhere to understand the purpose of collecting the data for the child categories. After several discussions with regional coordinators, Homelink made modifications to the Child MISS web tool and implemented the formats to collect the data on the child category.



# NATIONAL TRAININGS & MEETINGS

## ECO CLUB PROJECT TESTING FORMATS FOR FIVE ZONE

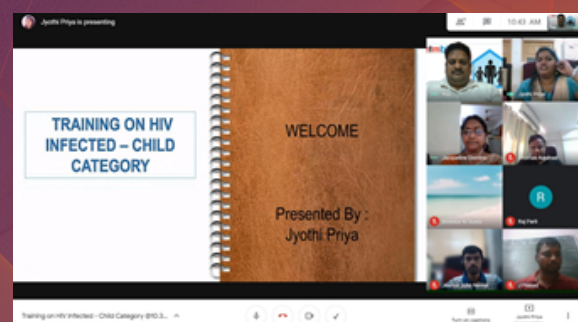
The meeting was held to plan for implementing the Eco club project documentation in ChildMISS, INT province. The Eco club project was implemented in 5 zones and as an initial step the Cauvery development office decided to document the program and activities of Eco club in Child MISS in Zone II. Fr. Xavier Director Cauveri Development Office , Mr. Arockiaraj from Cauveri , Fr. Aquinas , the then Homelink National Director ,Mr.Austin , Deployment manager and Hub Coordinator participated in this discussion



**HOMELINK NETWORK**

## TRAINING ON HIV INFECTED- CHILD CATEGORY

Training session to understand the HIV-infected/affected module in ChildMISS for report generation and analysis.

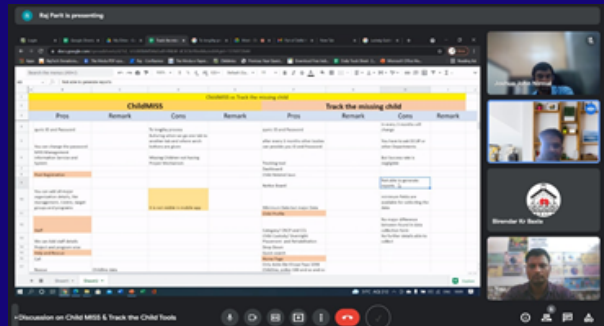




# NATIONAL TRAININGS & MEETINGS

## STUDY ON TRACK THE CHILD

The National Team and regional hub coordinators did a comparative study on the key features of National tracking system for missing and vulnerable children web portal and ChildMISS tool of HomeLink Network. The outcome of the same was shared with the Homelink team for reflection.



## LAUNCH OF YAR CAMPAIGN 'EVERY CHILD SAFE ONLINE'



HOMELINK NETWORK

YaR day campaign on the theme “EVERY CHILD SAFE ONLINE”. Every month Unspoken episodes were conducted through DB YaR forum, Delhi during the end of each month. Through these sessions awareness was created related to online safety

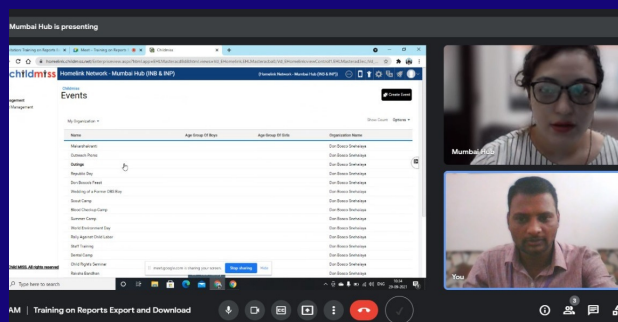
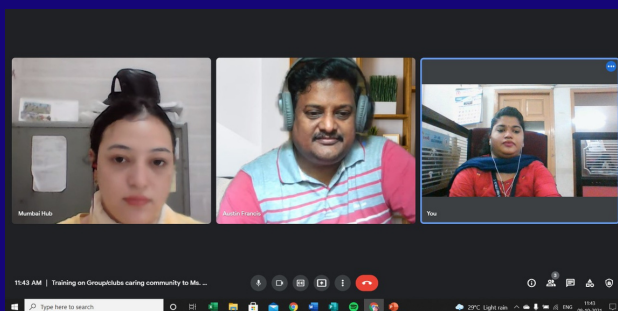


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# NATIONAL TRAININGS & MEETINGS

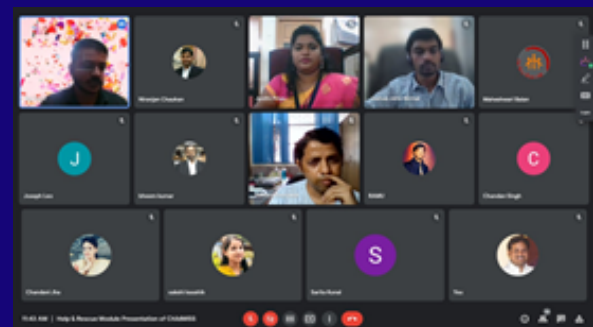
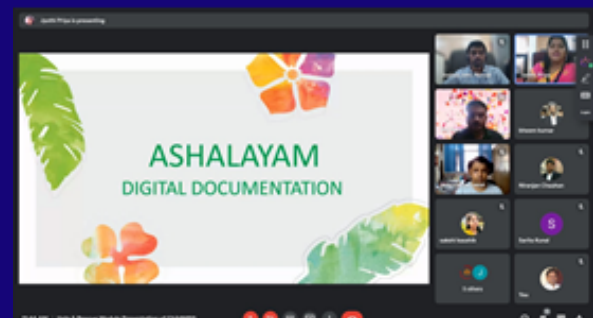
## INDUCTION TRAINING FOR MUMBAI HUB COORDINATOR

Ms. Khushboo was appointed as Hub Coordinator for Mumbai Hub. The National Team and regional hub coordinators handhold her by training her on each module of Child MISS and other related tools aspects of work like infographics, Canva, Power BI, Pivot chart etc for effective data analysis and visibility creation through snippets.



## HELP AND RESCUE TRAINING FOR DELHI HUB

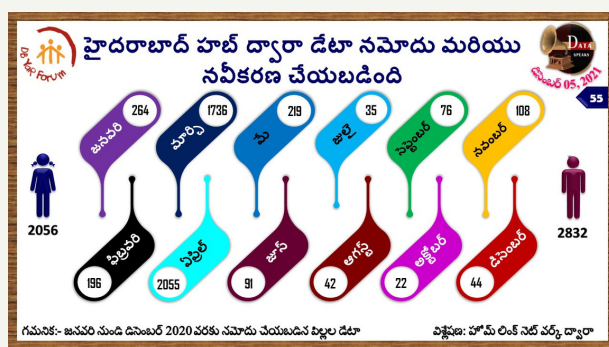
A virtual meeting was conducted by regional coordinators on the Help and Rescue Module of Child MISS with Don Bosco Ashalayam Childline, Delhi on 30 September 2021. After the meeting three Childline began collecting the data and utilizing the online documentation system for a better and faster experience.



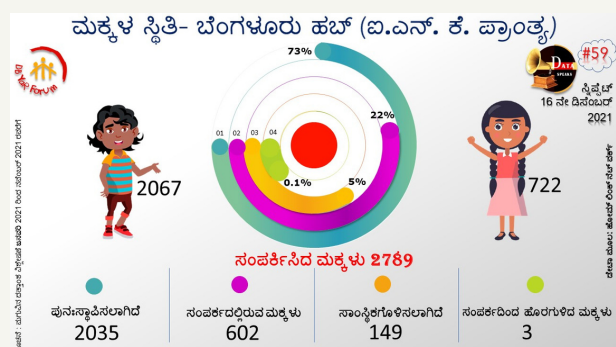
# NATIONAL TRAININGS & MEETINGS

## SNIPPETS IN REGIONAL LANGUAGE

The National Team arranged a session to train the Hub Coordinators on the usefulness of snippets and its ability to create visibility to the work done by the organization in reaching the unreached.



The session also focused on the possibility of making snippets in the regional language for a better reach.

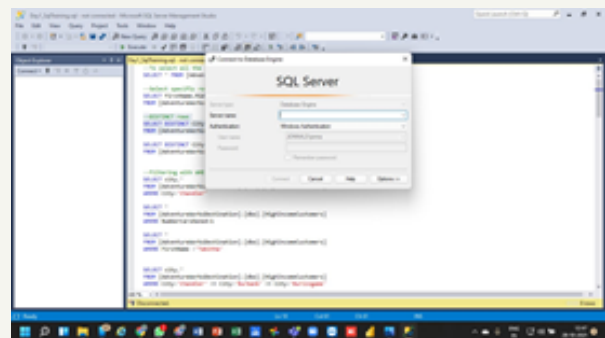
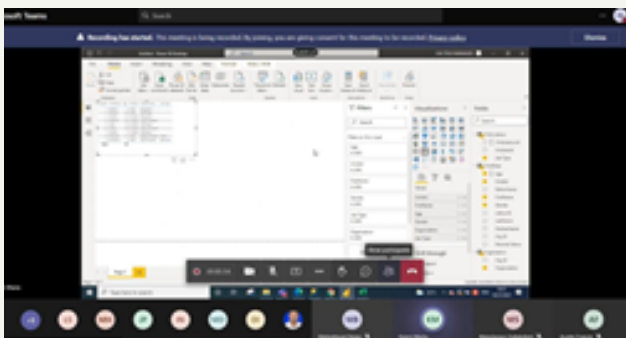




# NATIONAL TRAININGS & MEETINGS

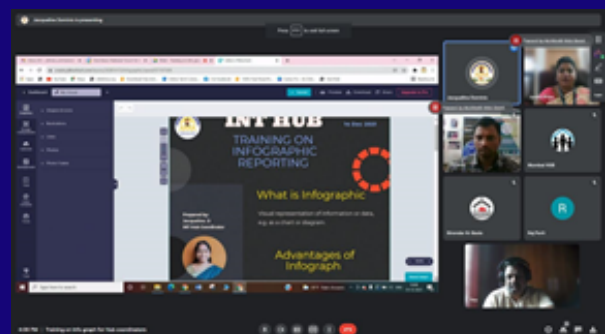
## POWER BI TRAINING

Power BI training was conducted by Elait Technologies team for ten days. Power BI is an interactive data visualization tool of Microsoft for our Legacy Data Base Reports.



## INFOGRAPHICS IN CANVA & PIKTOCHART

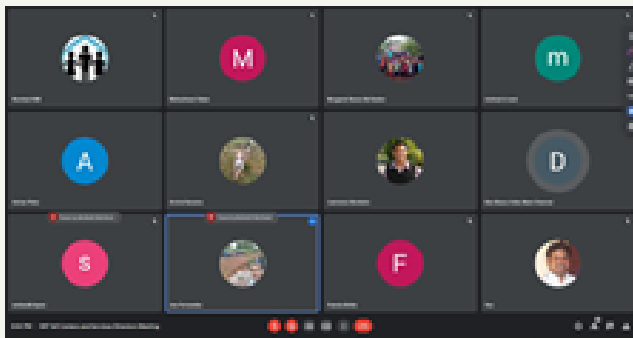
A Capacity Building Training program for all the Hub Coordinators was organized and it was facilitated by the National team and Ms. Jacqueline INT Hub coordinator. The training was on Infographic reporting using Canva and Piktochart online web tool.



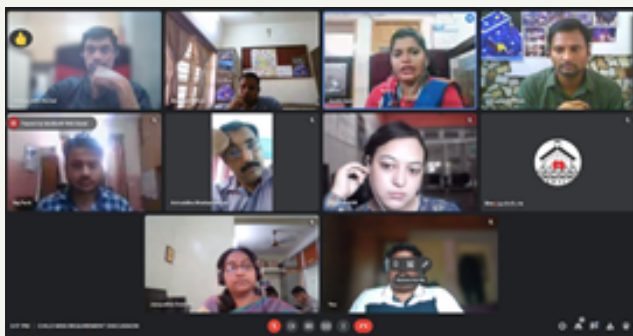


# NATIONAL TRAININGS & MEETINGS

## INP YAR CENTRES AND SERVICES DIRECTORS MEETING



The INP Province Directors of the YaR centres and services along with the National team and the Hub coordinator had a virtual meeting on Managing Documentation through ChildMISS. The key points discussed included – use of ChildMISS for creating a centralized database for the province to document various services provided by the centers for the young at risk. A detailed center wise status and data analysis of the centers was also presented by the hub coordinator to discuss the future action plans.



## CHILD MISS REQUIREMENTS

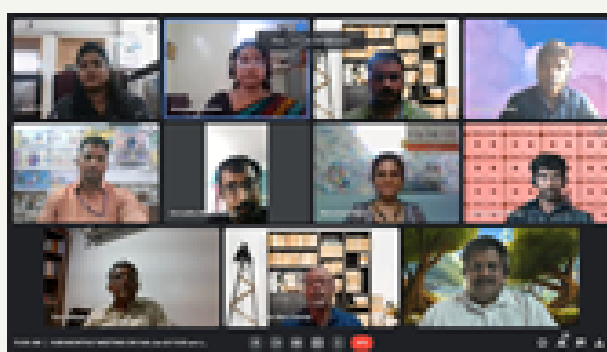
A requirement meeting was conducted by the regional hub coordinators for adding some more fields to the Child MISS tool for generating government and donor-specific reports.



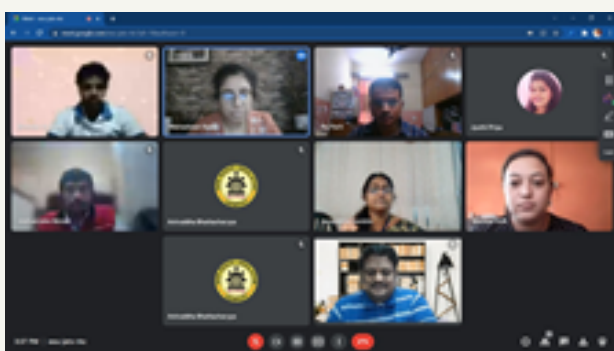
# NATIONAL TRAININGS & MEETINGS

As a part of monthly evaluation, the 8 regional hub coordinators and HomeLink National team come together once in every month to reflect on the activities, achievements and action plans, the issues faced by the institutions for maintaining the documents and doing research and analysis. The Homelink network conducted 10 monthly meetings.

## HOMELINK HUB MONTHLY MEETINGS



## HOMELINK HUB WEEKLY MEETINGS



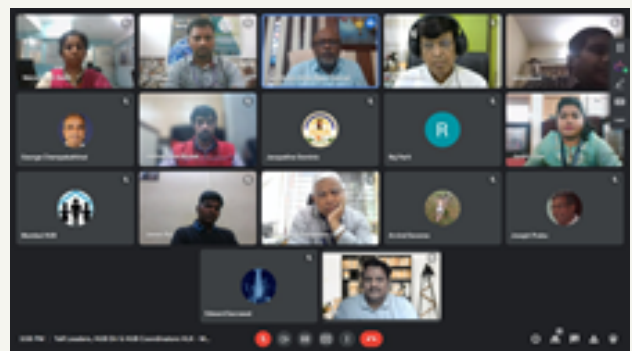
The HomeLink National Team conducted 22 weekly meetings with the regional hub coordinators. The purpose of the meeting is to constantly self-evaluate and reflect on the activities done in the week and to foresee the activities that can be conducted in the upcoming week.

# NATIONAL TRAININGS & MEETINGS

## HOMELINK MEETINGS WITH YAR LEADERS & HUB DIRECTORS

The National Team organised two meetings with Province YaR Coordinators and Hub Directors along with Hub Coordinators to take up the initiatives done by the coordinators at the regional level in their respective provinces.

These meetings draw an achievable target for effectively doing the documentation and integrating the technical tools to make it easy.



## HOMELINK HUB STATUS MEETINGS

HomeLink Network organised eight hub status meetings from 18-06-2021 to 24-07-2021. In these meetings participants were present YaR Leaders and Hub Directors and Hub Coordinators and National Team. The meetings were organised to introduce HomeLink Network and Child MISS to the YaR Leaders and Hub Directors. In the meeting Hub Coordinator shared the status of the hub and the impact of the Child MISS tool in the province and its nodes. The coordinators shared the imports of the data-driven management system and the impact of the maintained digital documentation system.





# YaR 2021 WARDS



**RECEIVED BEST HUB  
COORDINATOR AWARD  
BANGALORE HUB - INK PROVINCE  
MR. JOHN JOSHUA NIRMAL**



**DB ANBU ILLAM COIMBATORE - INT  
PROVINCE BEST NODE AWARD  
RECEIVED BY MRS. JACQUELINE**



**HOMELINK PHOENIX AWARD  
MARGARET BOSCO BAL SADAN,  
GOA - INP - PROVINCE**



**EMERGING NODE AWARD  
TIRUPUR AUXILIUM SALESIAN  
SISTERS SOCIETY  
COIMBATORE HUB**





## HOMELINK NETWORK

HomeLink Network is an ongoing initiative started by DB YaR Forum in 2002, to ensure appropriate, timely and real-time response to the needs of the young at risk, based on accurate documentation and data analysis supported by the best of technologies available today.

## OUR ACCOMPLISHED HOMELINK TEAMWORK TOWARDS

- a. Developing data driven childcare system through documentation, research, and networking
  - b. Systematically documenting the systems, processes, and workflow of the organizations
  - c. Data led intervention planning in organizations.
  - d. Data driven advocacy and engagement with stakeholders and government on children's issues
- Harnessing current advances in digital technologies in the service of the work with young at risk



**Don Bosco National Forum For the Young at Risk**

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*Thank You !*