

# Annual Report

2022 - 23



Delhi Hub  
INN Province



Homelink Network

# HOMELINK NETWORK TEAM

## NATIONAL TEAM



Fr. Joseph Leo  
DB YaR Forum - Joint Secretary  
Homelink Director



Ms. Maheshwari Balan  
Senior Manager, Partnerships



Mr. Austin Francis  
Technical Manager



Mr. Raj Parit  
Project Officer

## HUB TEAM

### BANGALORE HUB - INK PROVINCE



Fr. Varghese Pallipuram  
Project Officer



Mr. John Joshua Nirmal  
Hub Coordinator

### CHENNAI HUB - INK PROVINCE



Fr. Andrews Stephenraj  
Hub Director



Ms. Jyothi Priya  
Hub Coordinator

### DELHI HUB - INN PROVINCE



Fr. Edward Sacrawat  
Hub Director



Mr. John C. Shende  
Hub Coordinator

### GUWAHATI HUB - ING PROVINCE



Fr. Tomey Anikuzhikattil  
Hub Director



Mr. Birender  
Hub Coordinator

### HYDERABAD HUB - INH PROVINCE



Fr. Ratna Neelam  
Hub Director



Mr. J Prasad  
Hub Coordinator

### KOLKATA HUB - INC PROVINCE



Fr. C George  
Hub Director

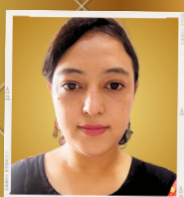


Mr. Aniruddha Battacharyya  
Hub Coordinator

### MUMBAI HUB - INB PROVINCE



Fr. Corlis Gonsalves  
Hub Director



Ms. Khushboo  
Hub Coordinator

### TRICHY HUB - INB PROVINCE



Fr. Selvadurai  
Hub Director



Ms. Jacqueline  
Hub Coordinator



# Thank You

We sincerely thank all our Networking organizations in Delhi Province for their encouraging support and various works for the Young-at-Risk (YaR) in various situations.

## Don Bosco Ashalayam, New Delhi



Fr. Edward Sacrawat  
Node Director



Mr. John C. Shende  
Node Incharge of  
Child MISS

## Don Bosco Centre, Jhajjar



Fr. Joy Karangatikala  
Node Director



Mr. Saghir  
Node Incharge of  
Child MISS

## Don Bosco Navjeevan Society, Chandigarh



Fr. Reji Tom  
Node Director



Mrs. Disha Dhar  
Node Incharge of  
Child MISS

## Don Bosco Ashalayam, Lucknow



Fr. Bimal Kerketta  
Node Director



Mrs. Shivani Jaiswal  
Node Incharge of  
Child MISS

## Snehalaya Holy cross sisters, Lucknow



Sr. Grace  
Node Director



Ms. Divya  
Node Incharge of  
Child MISS



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## The Director Fr. Edward Sacrawat



Jesus said, “Let the children come to me, and do not hinder them, for to such belongs the kingdom of God”. These are very consoling words from the Lord. All our children’s homes and YaR centers are little heavens on earth for these little angels and God is always present in their midst. How blessed we are to work for these children specially for those who are poorer, abandoned and in need of care and protection.

I am really grateful to all our directors and coordinators of INN YaR centers for their tireless work for these needy children. May the Lord bless you all for your praise worthy services in an attempt to provide these children their rightful place in the society.

In the past few years Homelink data has really helped us to look at our actual situation in the YaR centers and at the hub level. The more the entry the better is the outcome and understating of the situation. It has helped to analyze the work and move accordingly in the direction we need to put more efforts in.

I am grateful to Mr. John Shende who has really gone out of his ways to help all the YaR centers in the INN province and encouraged them to enter and share their data. I can see that there is more participation and sharing of ideas.

I am grateful to the national team for their continuous hand-holding and support in data management in our province. I appreciate your encouragement and guidance in the data collection, segregation and analysis.

Thank You.  
Fr. Edward



## Hub Coordinator

Mr. John C. Shende



It is a pleasure working as a Hub Coordinator for the Child MISS project. The Child-MISS software is basically used to provide the best service to and for the child. For various reasons, children go missing.

These children who are found or brought to us from various sources are provided good food and clean accommodation and are given proper training to build a good career. The children have the freedom to choose what they really want to do. Though the children have a separate system to look after the children at risk, they never concentrate on these issues. So we end up doing what the government should be doing by providing the child with basic necessities.

As a Hub Coordinator, We have been monitoring these works but even after doing so much of hard work we are still not able to reach up to the mark. There is a gap between the work we do and the expectations of the children and the need of the time. Each and every node can try to fill the gap by implementing different ways of actions that needs to be taken in favour and for the benefit of the children. We need to fill the gap and we can do it and I hope that in future we can do better and better for the children's welfare.

The main challenge of data collection is that two out of five centers do not have CCIs and children do not stay in these centers. The Staff from these centers go in search of children who are in need of care and protection. They are grateful for the work they do. Still our Staff tries to collect as much data as possible from them which makes it easier for us to maintain the data in soft and which in turn helps us to take more effective decisions based on Data made available to us and help the real needy people and find the root cause of the issues that we are facing today.

I am grateful to Fr. Edward for encouraging and guiding me, for believing in me and giving me the opportunity to serve the children and all the YaR centres in INN Province.

I thank the National team and all the Hub Coordinators for their guidance and support.



## YaR - Young at Risk



YaR stands for Young at Risk which means children and young adults who are experiencing tough situations in life which impacts their life in a negative way, their safety, growth, physical and mental health, social life, future and development all are at risk. Children and Young adults living or working on the streets as child labourers, orphan children, abandoned, homeless, vagrant, or run away children, Children in conflict with law, migrant or displaced young persons

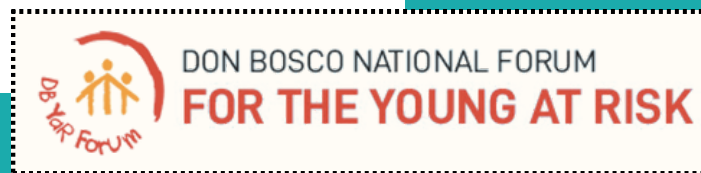
without means of livelihood, begging children, school dropouts, infected with HIV/AIDS, young persons involved in commercial sex workers, trafficked young persons, victims of abuse, third gender young persons, differently abled young persons, and urban or rural young persons in extreme poverty are among the Young at Risk.

Don Bosco National Forum for the Young at Risk is a registered unit of YaR (Young at Risk) Forum India and an organization for reflection, sharing and coordination among those involved in the youth ministry for the Young at Risk and networks with likeminded people and organizations on behalf of YaR, to influence policies related to the Young at Risk at the state, national and international levels. Currently it has its presence in 20 states & UT's, 125 cities and towns reaching out to marginalized children and youth. YaR forum reaches out to over 2,00,000 children/youth at risk across India.



# Homelink Network

Homelink Network System is an ongoing initiative started by DB YaR Forum in 2002. The objective of the project is to ensure appropriate, timely and real-time response to the needs of the young at risk, based on accurate documentation and data analysis supported by the best of technologies available today.



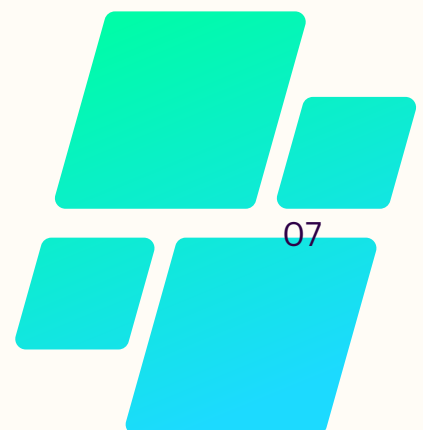
It enables organisations to develop a culture of data led management, monitoring, reporting, intervention planning, and facilitates predictive intervention planning by responding to evolving scenarios of the young at risk.

The HomeLink Network is implemented across India through 8 Hubs. Where Hubs are group of YaR Centers in a province and Nodes are individual YaR Center. At present 93 member organizations of Homelink Network are interconnected through the web tool Child MISS (Child Management Information Systems and Services).

Child MISS has data of over 326,000 children accumulated over the years. The tool has played a key role in facilitating the restoration, home placement of over 1,120,000 children. Between 2014 and 2021, the number of children whose details have been recorded in the Child MISS tool is 96018 of whom 60,681 have been restored to their families or guardians.



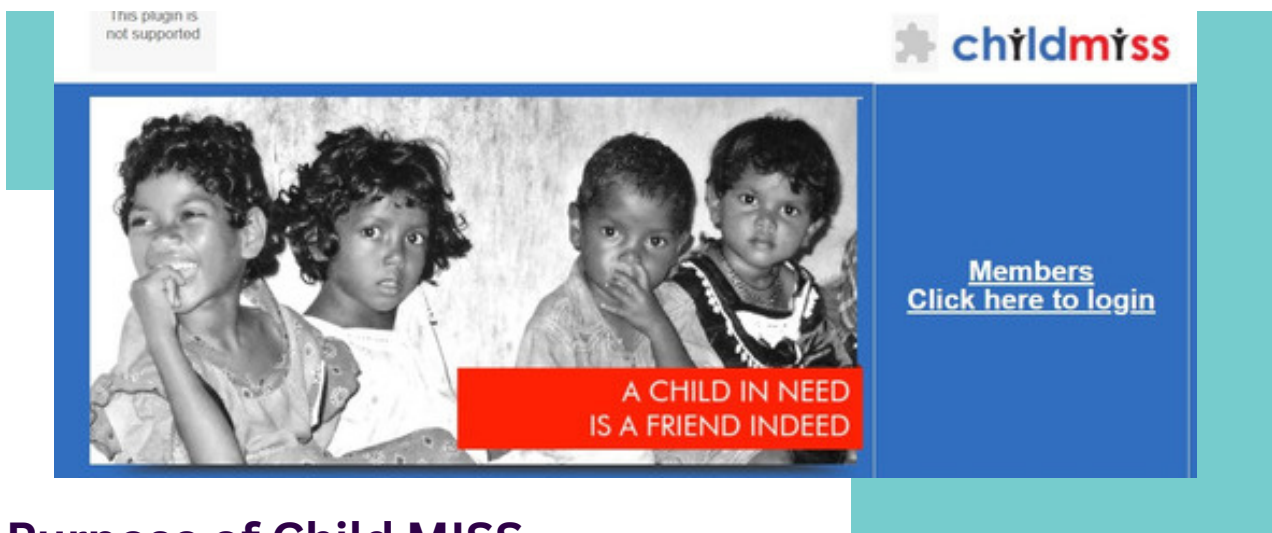
Homelink Network





Child MISS (Management Information System and Services) is an online comprehensive Child Tracking System for effective data management, monitoring and reporting, done through the effort of a group of experts from pertinent fields and end-users. The domain expertise of YaR Forum comes from experience of over a century right from grassroots level to the international, study and reflection on the factors affecting vulnerable children in India and their growth and development. Child MISS is an information Management System and a Network which contributes to speed, process, structure, knowledge and services for the care, protection and development of children. It is a web based software tool, to assist both government and non-government organizations to document all their services and follow up in a single window system to enhance their mission for children at risk more effectively and efficiently. The software solution takes care of the data accuracy through Biometric Integration.

It is not just a mere technological intervention or data collection software but a Child Safety Net. It is a vital information of children in difficult circumstances, which will assist the networking organizations to strengthen the role of advocacy through legal provisions and law enforcements, review and reform child policy development, offer psychological counseling to children and parents, and raise the community consciousness and collaboration to create safe environment for children. Thus, Homelink through Network Partners will promote Safety and Protection to Children.

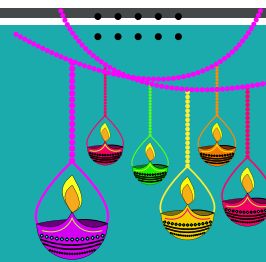


## Purpose of Child MISS

Its purpose is to strengthen the Juvenile Justice System by making the child visible and promoting action in the interest of the child. It is the endeavour of the Child Miss to make the outcome of all actions in relation to the child visible, ensuring that stakeholders play their role and execute their responsibility at all times and that knowledge about children within the JJ System is available at every level from the micro to macro level.



# Delhi Hub



Delhi – Hub has 5 centres including one non-Salesians center. These centers are involved in various YaR services such as Child Care Institute, Non-Formal education, Vocational Training Centres, Childline, Migrants desk, Neighbourhood ministry, Past Pupils etc.

Delhi Hub is currently operational from Don Bosco Ashalayam, Delhi other nodes include Don Bosco Ashalayam – Lucknow, Don Bosco Centre Pahasaur, Jhajjar, Don Bosco Navjeevan Society – Chandigarh, and Holy Cross Snehalaya, Lucknow.

Delhi-Hub started functioning from 12th August 2014, working for the Salesians Province of New Delhi to enhance the documentation system of YaR centers and services. In the province, over 6,277 children and 898 services have been systematically documented through Child MISS.

Node	Number of Children's Data Entered	Number of Services Entered
Don Bosco Ashalayam, Delhi	3841	408
Don Bosco Ashalayam, Lucknow	57	54
Don Bosco Navjeevan Society, Chandigarh	1748	405
Don Bosco Centre, Jhajjar	591	0
Holy Cross Snehalaya, Lucknow	40	31

Note: Data entered in Child MISS till Mar 2023.



# Don Bosco Ashalayam - Delhi



Ashalayam has been catering to underprivileged children who are in need of care and protection. Ashalayam has been striving round the clock to mainstream the Young at Risk and empower them with the overall formation with the specific purpose of educating and empowering them with dignity for a better tomorrow. The sole purpose of the organization is to create an environment of good and honest citizens of society. Since the time Ashalayam started working for the Young at Risk, it has supported thousands of children and on a yearly basis, it lends a supporting hand to more than 6,000 children through its different approaches like street contact, shelter, vocational and non-formal education programs.

Today Don Bosco Ashalayam leads a Child care institute, 6 Non-formal education centers, 3 Childline, a Neighbourhood ministry program, a Migrants Desk, and a Past pupils group.

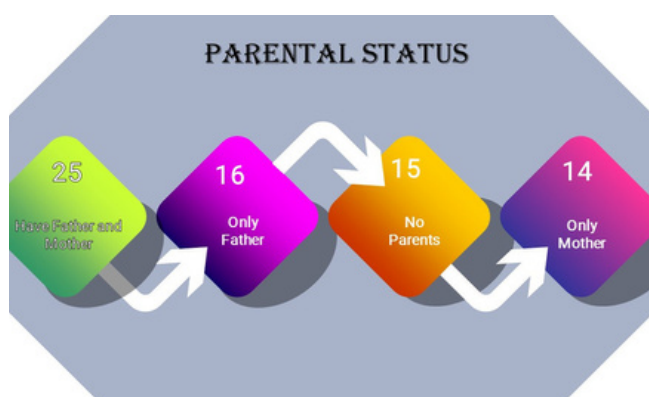
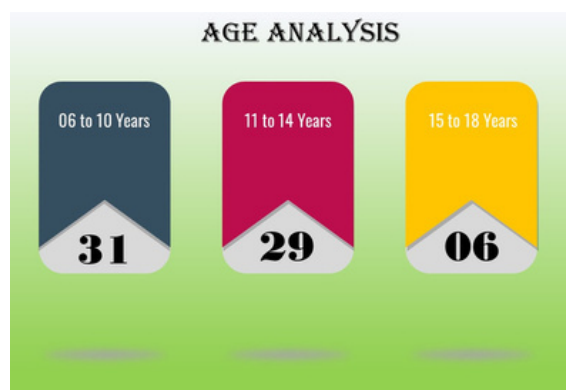
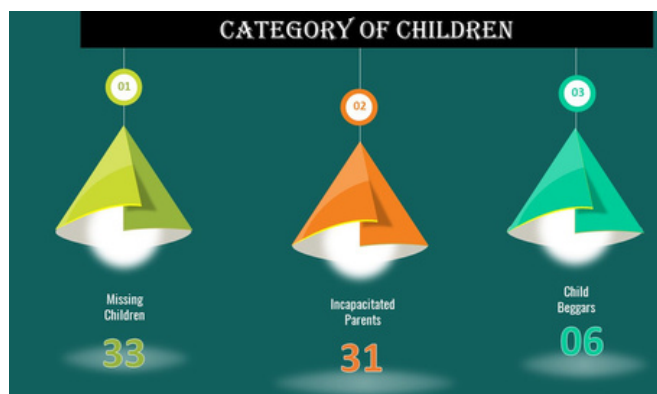
South West Delhi Zone Childline service was offered to Don Bosco Ashalayam, by the Ministry of Women and Child Development in the year 1998 and since that time it has served 40,116 children till 31st March 2023. In 2015 the Ministry offered two more Childlines, one Anand Vihar Railway Childline which has reached 2,358 children and West Delhi Childline has served 6,587 children till 31st March 2023.

# 2023

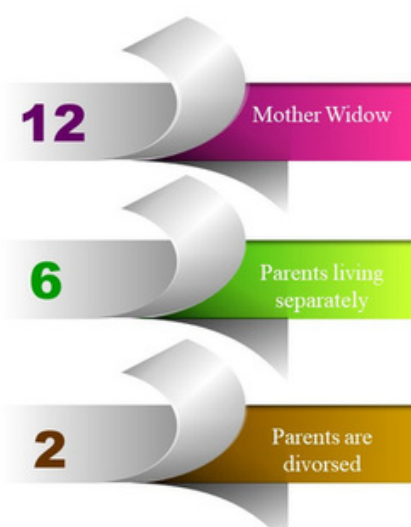
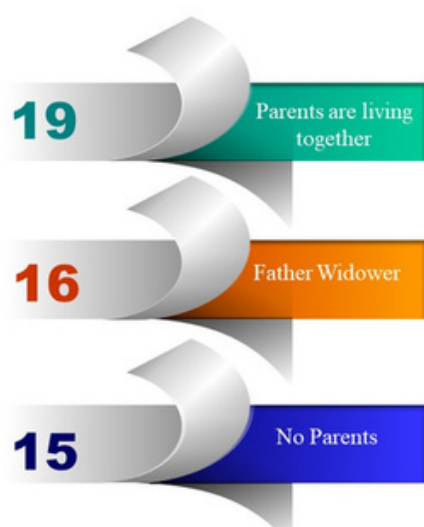


# Don Bosco Ashalayam New Delhi

Report from April 2022 to Mar 2023



## PARENTAL MARITAL STATUS



Data Analysis of Institutionalized Children

Data Source: HomeLink Network



Homelink Network

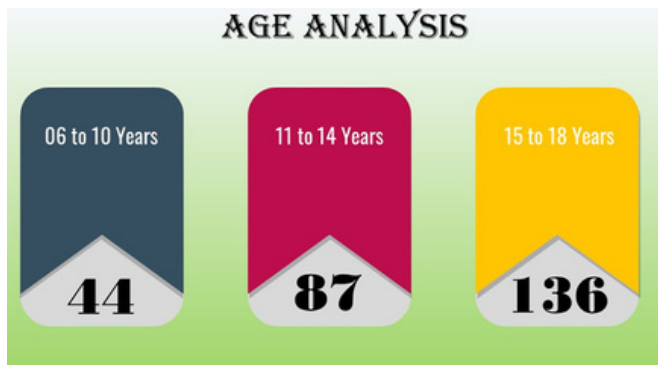


# Don Bosco Ashalayam New Delhi

April 2022 to Mar 2023



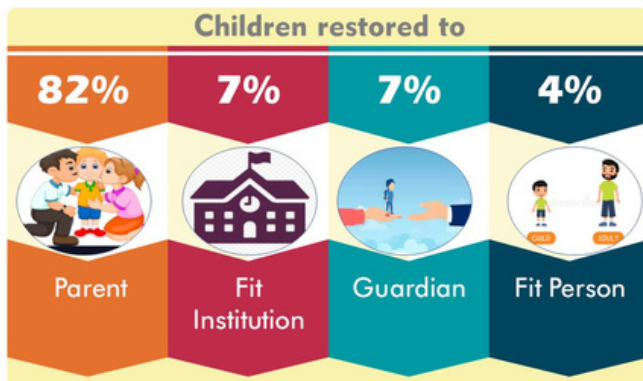
## AGE ANALYSIS



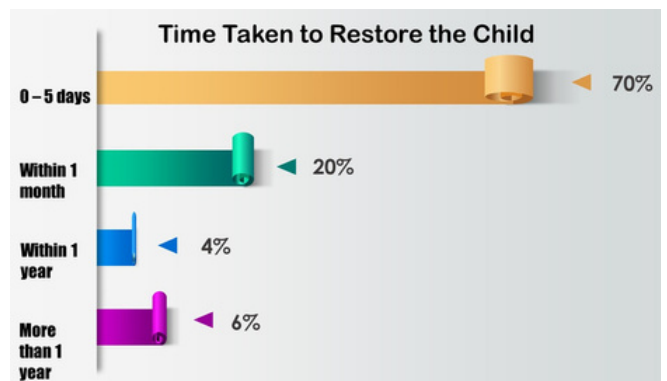
## CATEGORY OF CHILDREN



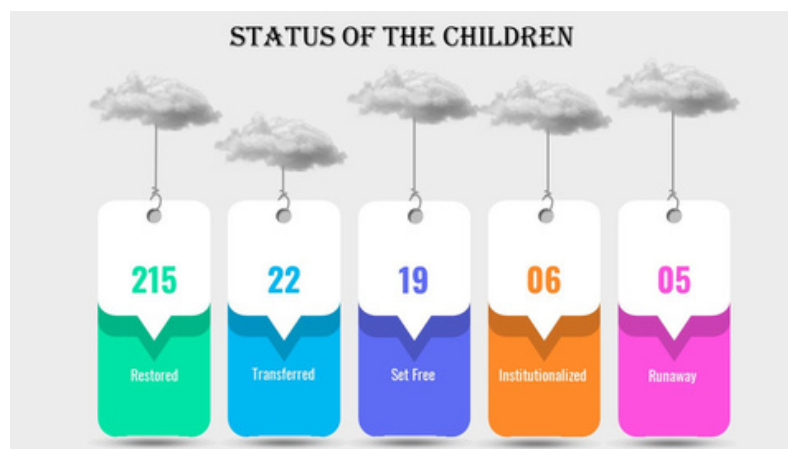
## Children restored to



## Time Taken to Restore the Child



## STATUS OF THE CHILDREN



Data Analysis of Institutionalized Children

Data Source: HomeLink Network



Homelink Network

# Don Bosco Ashalayam Lucknow



The YaR work began in Lucknow in the year 2002 at Hussainganj. It was called a 'Strangers Home'. This was the beginning of YaR's work in Lucknow. Don Bosco Ashalayam is a rehabilitation centre for different categories of the Young at Risk, street and slum children, child labourers and etc.

Don Bosco Ashalayam has a child care institute with the capacity of 50 children. From the beginning Ashalayam, Lucknow has been catering to more than 1200 children. It reaches out to more than 1700 neglected children and youth every year through street contacts, rehabilitation, vocational and educational non-formal programs.



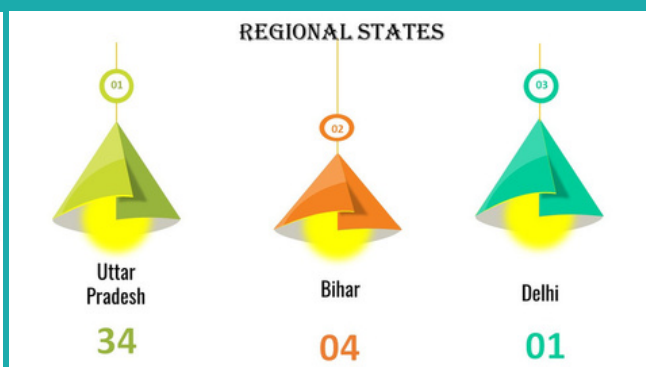
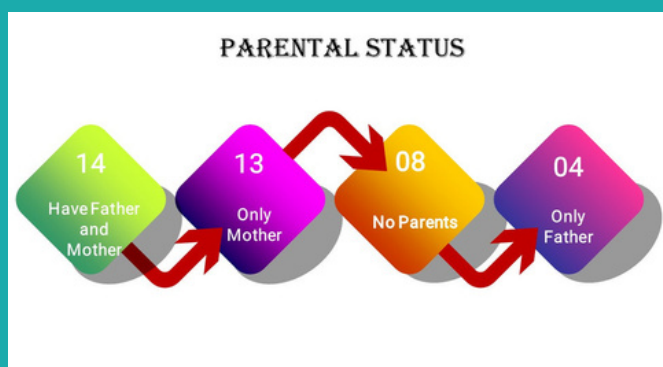
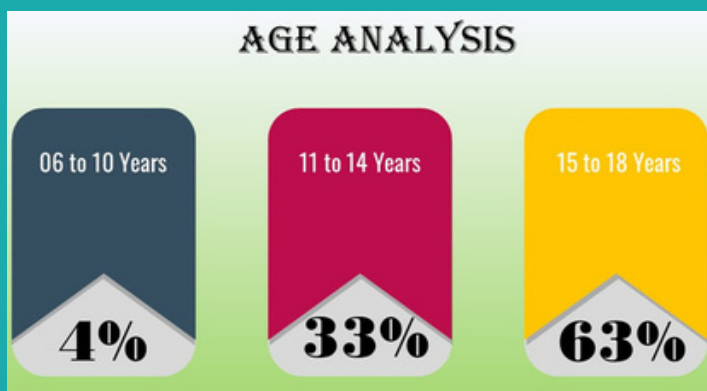
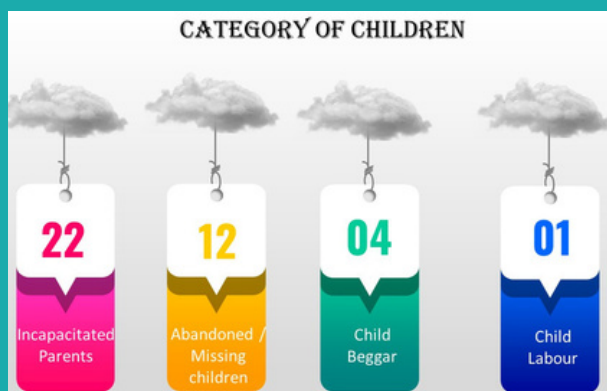
It has brought smile on the faces of many children due to the contribution of many people. Ashalayam Lucknow is registered in the Child MISS web portal since 1st December 2018 and has been successful in capturing the services of 57 children in the child care institute.





# Don Bosco Ashalayam Lucknow

Report from April 2022 to Mar 2023



Note : Data Analysis of Institutionalized Children

Data Source: HomeLink Network



Homelink Network



## Don Bosco Navjeevan Society Chandigarh

Don Bosco Navjeevan society is situated in Chandigarh. The center serves as an animation center for the diocese, religion and schools around. At present, the community has involved itself in looking after underprivileged children and youth in slums and colonies. It has opened its doors to the neighbourhood. Spoken English classes, computer classes, beautician courses, tailoring courses, NIOS, Drug de-addiction centers and B.A. programs are a few activities/interventions taken up by the organization.

There are some centers in various slums and colonies where Balawaries and remedial classes are being run. In addition to this, The Community runs a Day-Care center for special children in a rented place. Don Bosco Navjeevan created a huge impact and strong relationship with stakeholders in the city through the Child-Friendly City initiative. Today The Community reaches out to more than 1000 children and 300 youth through its various programs. Navjeevan Chandigarh registered in Child MISS on 2nd of December 2013 and it has entered 1748 children's data and 405 service entry in Child MISS.

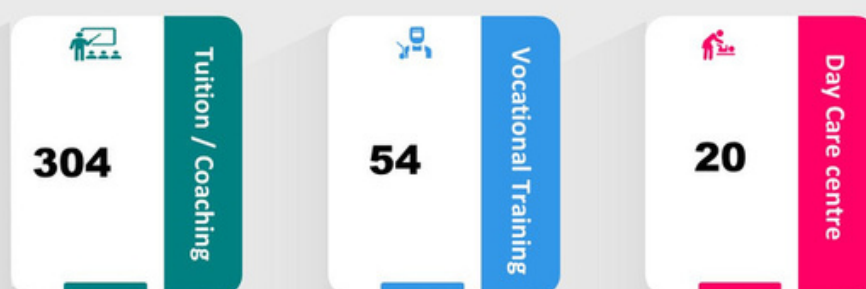




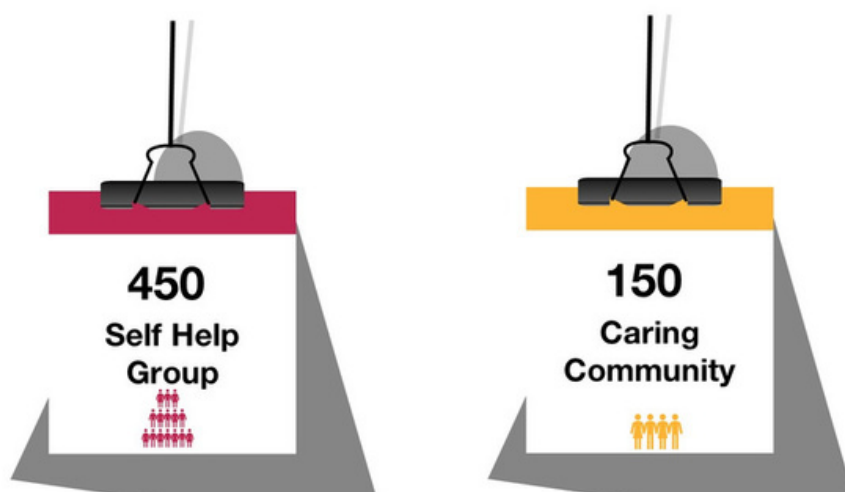
# Don Bosco Navjeevan Society, Chandigarh

Report from April 2022 to Mar 2023

## DIFFERENT SERVICES PROVIDED TO CHILDREN



## NUMBER OF WOMEN RECEIVED VARIOUS BENEFITS



## CHILD PARLIAMENT



Boys

441



Girls

621

## YOUTH BENEFITED



Substance Abuse  
Rehabilitation Centers

461



Counselling Services

141

Note : Data has been taken from YaR Statistics 2022.



# Don Bosco Centre, Jhajjar



Don Bosco Centre in Pahasaur, Jhajjar is located 32 kms away from Don Bosco Ashalayam, New Delhi and 10 km away from the Jhajjar District headquarters. The place is located with hundreds of brick factories in the vicinity. The center is catering to the children of migrants who come with families to earn their livelihood, especially from the states of Bihar, West Bengal and Uttar Pradesh. The migrant workers arrive in the mid of September and work till the end of April or May. In the rainy season, Bhattas are not operational as all the workers go back to their native village.



It provides Day Care to the children. Children of migrant workers are brought by bus to the center where they learn, eat and play and in the evening, they are dropped back to the Bhattas. The center serves almost 26 Bhattas and on a rotational basis they are brought and on other days they learn at the place of their residence. Don Bosco Centre offers bridge school, mid-day meals, medical check-ups, and organizing games and sports for the children. The centre caters to around 1200 – 1500 children every year. The centre also provides a medical check for migrant workers and spreads awareness among them. Don Bosco Jhajjar started the data entry in the Child MISS on 23rd November 2019 and it has entered 591 children's data.

# 17



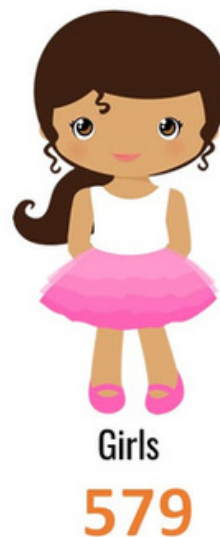
# Don Bosco Centre, Jhajjar

## Report from April 2022 to Mar 2023

### SERVICES RENDERED TO BENEFICIARIES



### CHILDREN BENEFITTED FROM NON-FORMAL EDUCATION



Note : Data has been taken from YaR Statistics 2022.



Homelink Network



## Snehalaya Holy Cross, Lucknow

It is a Child Care Institute for girls, it is run by Holy Cross Sisters, located in Adhar khera, kursi road, Lucknow, about 17 km away from Lucknow Railway station. Snehalaya offers the children, a home-like environment and all the children are encouraged to attend formal schooling. Those with different aptitudes and abilities are allowed to attend non-formal education and skill training. The house has served 300 plus children who have benefited through various services and programs. The current capacity of the institute is 25.



Children are also given ample opportunities to develop a holistic personality. Their inborn talents and potentials are identified and developed. Regular counselling and guidance are part of our lifestyle. Parliament meetings involve them in the decision making process once a month. They are assisted in times of crisis to handle their individual and group problems and grow to have a positive outlook in life. Snehalaya Lucknow began its journey with Child MISS on 13th of January 2020 and it has entered 40 children's data and 31 services in the tool.





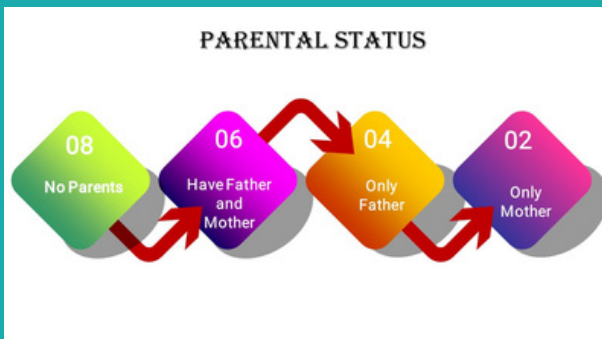
# Holy Cross Snehalaya, Lucknow

Report from April 2022 to Mar 2023

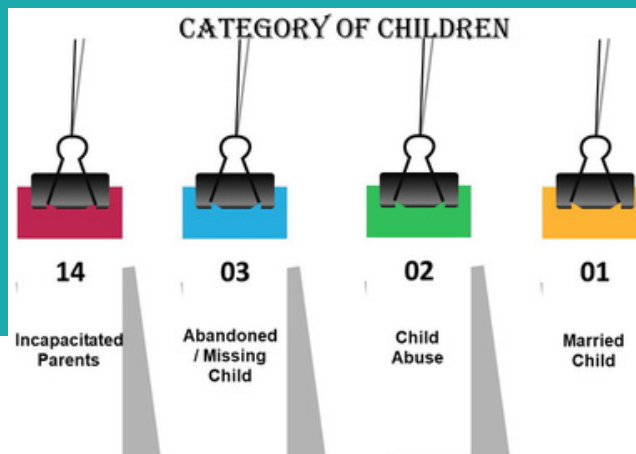
## AGE ANALYSIS



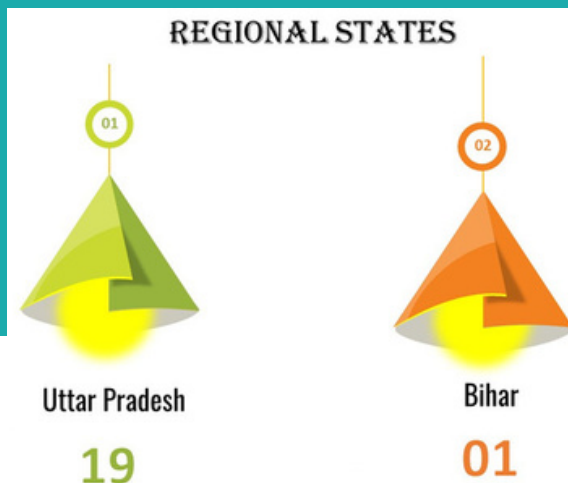
## PARENTAL STATUS



## CATEGORY OF CHILDREN



## REGIONAL STATES



## PARENTAL MARITAL STATUS



Note : Data Analysis of Institutionalized Children

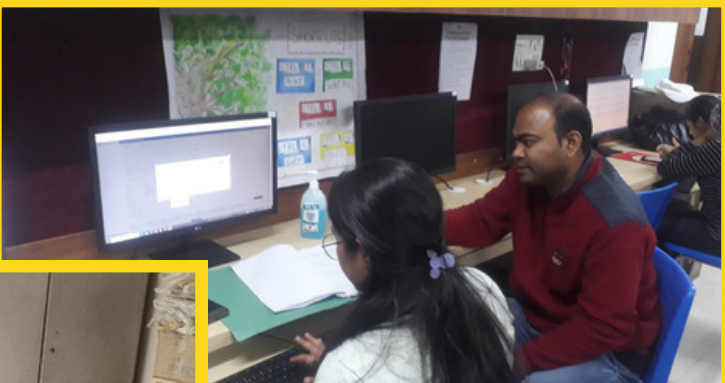
Data Source: HomeLink Network



Homelink Network

# A Glimpse of Node Visits

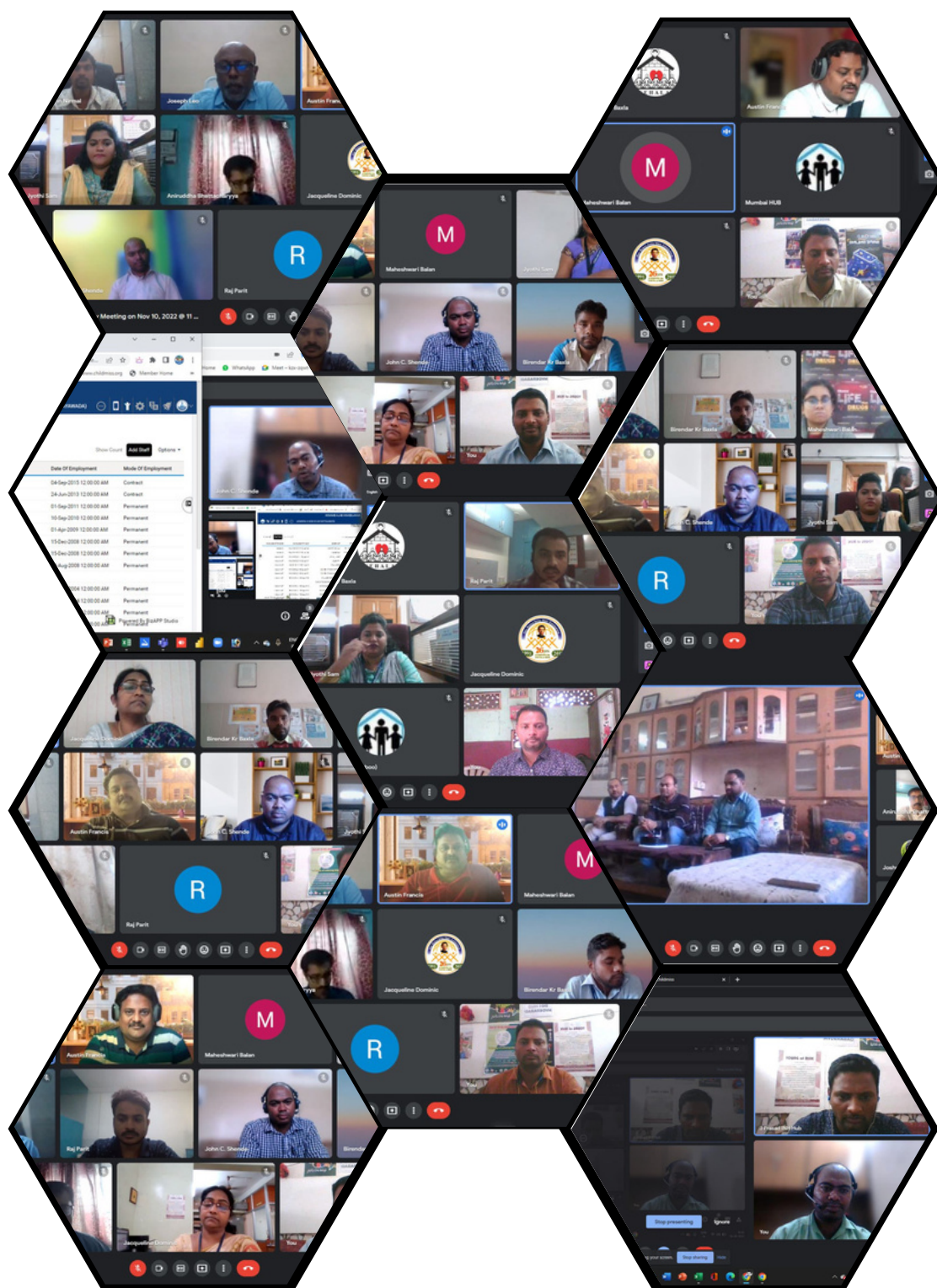
During the financial year, several node visits were made, including Lucknow, Jhajjar, and Chandigarh. During these visits, the quality of documentation was checked, and it was ensured that the data in the Child MISS tool were up-to-date. Additionally, capacity-building training sessions were conducted for the staff, and various sessions were held for children on different aspects.





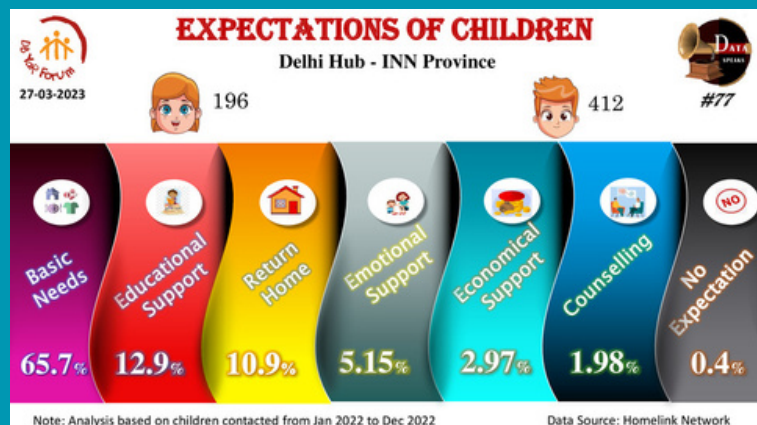
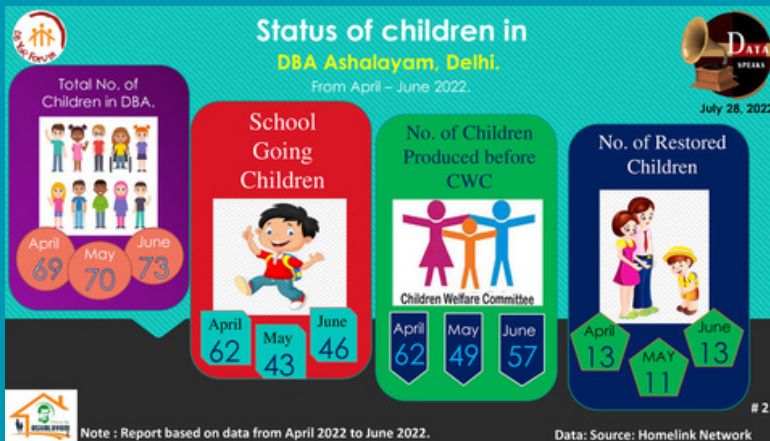
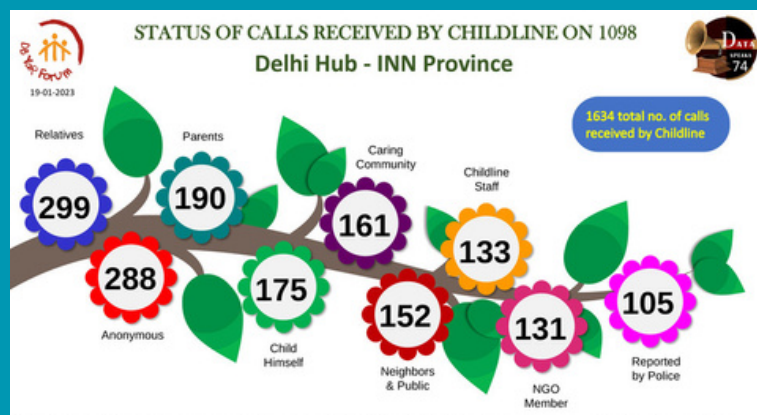
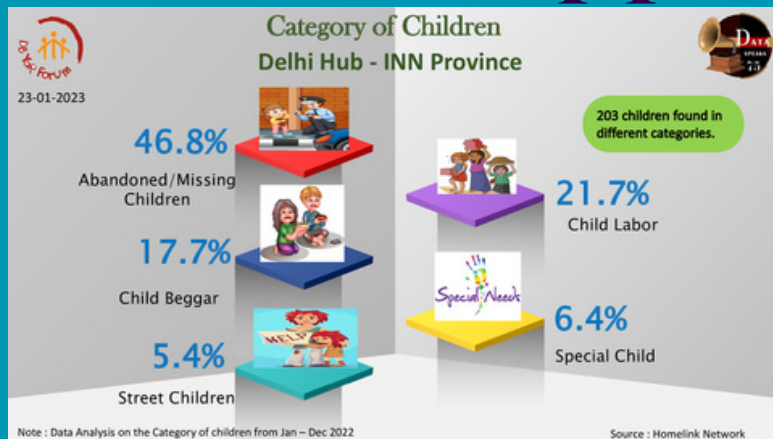
# A Glimpse of Online Meetings

During the reporting period, Hub Coordinator attended several online meetings and conducted training sessions for the nodes. Additionally, Hub Coordinator actively participated in both monthly and weekly meetings.






# Snippets



# Flipbook on Childline

A Flipbook on Childline has been developed by the Delhi and Kolkata Hub Coordinators. This Flipbook contains the process of reaching out to 1098 and various other information about Childline.

## CHILDLINE 1098



Prepared By

Aniruddha Bhattacharya  
Regional Consultant  
Kolkata Province

John C Shende  
Regional Consultant  
Delhi Province

### INTRODUCTION


Childline is a national, 24x7, emergency, free phone outreach service for children in need of care and protection, linking them to long-term rehabilitation.

Any child or concerned adult can call 1098 to access the CHILDLINE services any time of the day or night. The service receives a special mention in the Juvenile Justice (Care and Protection of Children) Act, 2015. The main objective of Childline is to create a child-friendly environment.

### Childline INDIA Foundation (CIF)

CHILDLINE India Foundation (CIF) is an NGO supported by the Union Ministry of Women and Child Development that is responsible for creating and managing the CHILDLINE 1098 service across the country.

CIF is responsible for a range of activities related to CHILDLINE, including monitoring service delivery and finances, providing training, conducting research and documentation, and promoting awareness and advocacy.



Founded by

Ms. Jeroo Billimoria in June 1996 in Mumbai



### Logo for Childline



The Contact number and Logo was selected by the children themselves

### Railway Childline

Railway Childline a unique initiative was launched in 2015 and 2016 by the Ministry of Women and Child Development



### VISION

A Child Friendly nation that guarantees the rights and protection of all the children

### MISSION

To Reach out to every child in need through this Model



### CATALYZE

Systems through active advocacy

### CONNECT

Through technology to reach the 'last mile'

### 4 Cs

### COLLABORATE

Through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order

### COMMUNICATE

to make child protection everybody's priority.

### CALL CENTRES

Childline has 6 call centres in 5 different locations.

Mumbai Kolkata  
Delhi  
Chennai Bangalore

### PRESENCE OF CHILDLINE

Cities & Districts	States & UT's	Partner Organizations	Helpdesk at Railway Stations	Helpdesk at Bus Terminals
598	35	1074	141	05

### 5 GUIDING ACTIONS OF CHILDLINE

- 1 Every call is important
- 2 Involving children
- 3 Childline cannot work alone
- 4 Childline is a specific Family
- 5 Need for transparency & accountability

### Childline work is done in Several stages



### MAJOR ISSUES FACED BY CHILDREN

1 Child & bonded labour	2 Child marriage	3 Begging	4 Kidnapping	5 Child trafficking	6 Lost/missing/ runaway children
7 Child prostitution	8 Educational & medical support	9 Physical & Sexual Abuse	10 Poverty	11 HIV infected	12 Basic hygiene

### Why do children face issues?

01 Incapacitated parents	02 Mental & physical illness	03 Terminal disease	04 Homelessness	05 Lack of emotional support
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### HomeLink Network

HomeLink Network is an Ongoing Initiative started by DB Yash Forum in 2002, to ensure appropriate, timely and real time response to the needs of the young at risk, based on accurate documentation and data analysis supported by the best of technologies available today.

### We Work towards

- Developing data driven child care system through documentation, research and networking
- Systematically documenting the systems, processes and work flow of the organizations
- Data led intervention planning in organizations
- Data driven advocacy and engagement with stakeholders and government on children's issues
- Harnessing current advances in digital technologies in the service of the work with young at risk

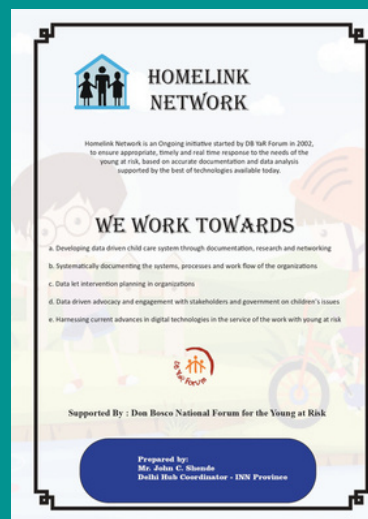
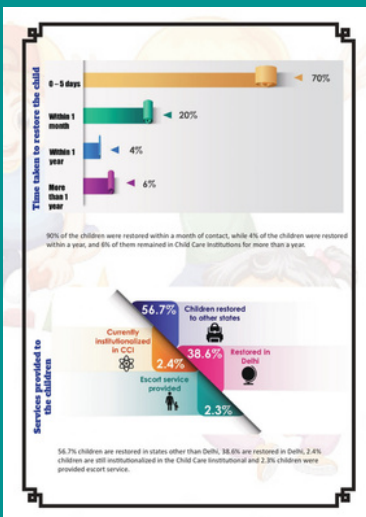
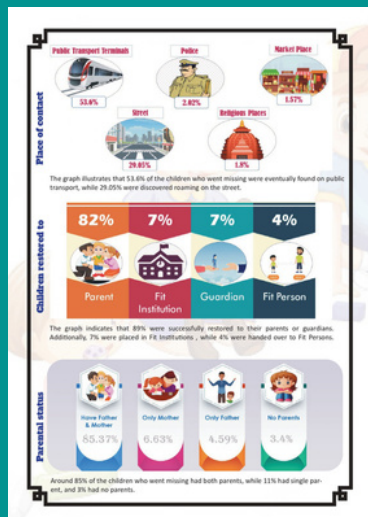
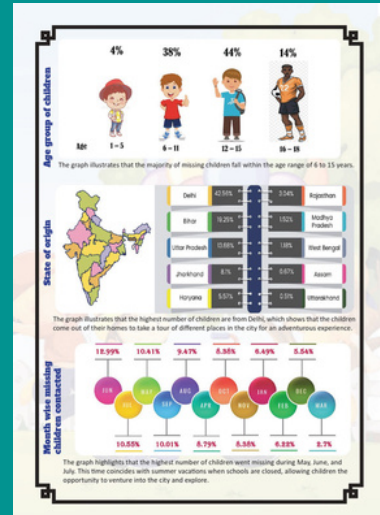
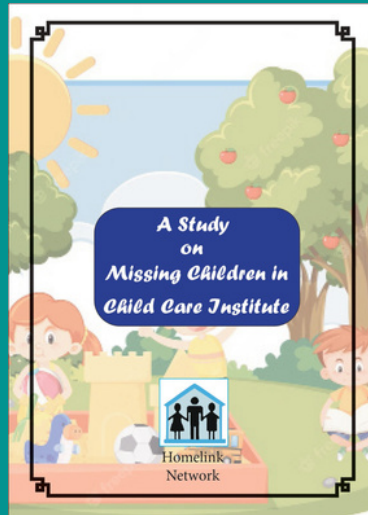
Don Bosco National Forum for the Young at Risk





# Mini Research on Missing Children

The Hub Coordinator analyzed the situation of Missing Children with the help of the data available in Child MISS by using five years of data from 2018 - 2022 and gave some recommendations to reduce the number of missing children.





# Achievements

## 5 YaR Centers

YaR Centers or Nodes are registered with HomeLink Network.

## 4 Nodes

Four Nodes are actively entering the data in Child MISS

## Mandatory Registers

All the mandatory registers are well maintained in all 5 YaR Centers.

## Flipbook Released

Flipbook on Childline has been released.

## Research

A Study on Missing children has been prepared and published.

## Snippets Released

Twenty snippets were released with the network.

## Flow Chart

Prepared project-wise flowchart.

## Hub Annual Report

Hub Annual Report for the year 2022-23 prepared and shared with the networks.

## Child MISS Mobile App

The nodes are using Services available on the Mobile App.





## **HOMELINK NETWORK**

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## **WE WORK TOWARDS**

- a. Developing a data-driven child care system through documentation, research, and networking
- b. Systematically documenting the systems, processes, and workflow of the organizations
- c. Data let intervention planning in organizations
- d. Data-driven advocacy and engagement with stakeholders and government on children's issues
- e. Harnessing current advances in digital technologies in the service of the work with young risk

## **DELHI HUB INN - PROVINCE**

**Be a part of HomeLink Network**

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