



# ANNUAL REPORT

MUMBAI HUB  
INB-INP PROVINCE

April 2021-March 2022



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# HOMELINK NETWORK



**Fr. Joseph Leo**  
National Director



**Ms. Maheshwari Balan**  
Senior Manager, Partnership



**Mr. Austin Francis**  
Deployment Manager

## Homelink Hub Team

### Bangalore Hub – INK Province



**Fr. Varghese Pallipuram**  
Hub Director



**Mr. Joshua John Nirmal**  
Hub Coordinator

### Chennai Hub – INM Province



**Fr. James Raj**  
Hub Director



**Ms. Jyothi Priya**  
Hub Coordinator

### Delhi Hub – INN Province



**Fr. Edward Sacrawat**  
Hub Director



**Mr. Raj Parit**  
Hub Coordinator

### Guwahati Hub – ING Province



**Fr. Tomey Anikuzhikattil**  
Hub Director



**Mr. Birender**  
Hub Coordinator

### Hyderabad Hub – INH Province



**Fr. Ratna Neelam**  
Hub Director



**Mr. J Prasad**  
Hub Coordinator

### Kolkata Hub – INC Province



**Fr. Chempakathinal George**  
Hub Director



**Mr. Aniruddha Bhattacharyya**  
Hub Coordinator

### Mumbai Hub – INB Province



**Fr. Corlis Gonsalves**  
Hub Director



**Ms. Khushboo**  
Hub Coordinator

### Trichy Hub – INT Province



**Fr. Selvadurai**  
Hub Director



**Ms. Jacqueline**  
Hub Coordinator

# From the Hub Director's Desk

Working with young at risk is the charism of our founder Don Bosco and it is this that Salesians have tried to continue to do since his time. The world has changed drastically, offering us new challenges, but also new opportunities. And we have realized that we cannot continue to work in isolated silos, with each Salesian house doing the best each can. We have to connect with each other on a real-time basis, and learn from each other, support each other, and thus be more effective in our outreach to Young at Risk (YaR) today.

HOMELINK NETWORK, a creation of our own Salesians, aims to help us do precisely that. From keeping track of the growth and potential of each youngster entrusted to our care while they are with us and even beyond that, to being able to link more effectively to track and save missing children, to be able to identify the best fit for each child, to quickly put together reports with sufficient and accurate data, and on and on - the list is endless as to how a proper and intelligent use of HomeLink Network can enhance the work of all of us spread out across India. After all, a networked system can do far more than isolated systems, and so the whole in this case will be much greater than the sum of our separate parts/institutions.

And that is why I am happy to wholeheartedly endorse this initiative. However, in order to make optimal use of this initiative, we will need to upgrade our own skills, and invest more time in making it work - for HOMELINK NETWORK will only be as good as the data we feed it with.

In this context, I am happy to welcome our new Hub Coordinator Ms. Khushboo and wish her all the very best, for she plays a pivotal role in making HOMELINK NETWORK work.



Fr. Corlis Gonsalves  
Mumbai Hub Director



# YaR Coordinator's Message (INB Province)

“Historical gap is created due to missing written records.”- Lailah Gifty Akita, Think Great:

Be Great!

HomeLink Network System: HomeLink is a web-based service maintained by Don Bosco YaR Forum to facilitate their work for the young at risk, enabling them to maintain and share up-to-date information on child-related issues, across the country. The system helps to generate instant reports based on child profile, missing children, staff center, sub-center, and various analyses of reports at the local and national levels. Regardless of an organization's size or purpose, documentation is very important. The lack of documented, standard procedures leads to repeated mistakes and continuing inefficiencies to our organization.

Documenting ensures consistency, efficiency and standardization. It allows everyone using the tool to perform at their best and be clear about their expectations. Taking the time to document each of your procedures in a step-by-step format will save time in the long run. HomeLink is a very handy tool for the organization, where we can enter proper and accurate data on the website. Filling in the data gives us the consistency of the reports without any mistakes, it reduces workload and less time is used in preparing the reports. It helps the staff to generate reports from different departments as and when required especially during the time of meetings or preparing annual reports of the organization. Data can be saved on the website for further reference.

I thank the Hub Coordinator for keeping the hub animated and up-to-date with information. I appreciate and thank the staff of every node for their support and contribution.



Fr George Miranda SDB  
INB YaR Coordinator.

# YaR Coordinator's Message (INP Province)

The HOMELINK (HLK) Software Programme is a very useful tool prepared by the YaR Forum to meet the various prescriptions and requirements mandated by law in recent times. HLK aids in gathering up-to-date information/data, which can then be used for a personalized follow-up of every child that comes in contact with a YaR Centre or the many YaR Services offered by the Salesians. By taking a professional and practical approach the HLK Network has helped to plug in the gaps in our system. It provides a deeper meaning to the whole exercise of documentation, and in that sense, documentation no longer remains a boring exercise of gathering information but moves on to a higher level of efficacy and usefulness in serving the YaR. Bringing all activities under one umbrella, HLK gives wholesome visibility to the YaR works in Salesian India. I would also like to congratulate Margaret Bosco Bal Sadan, Goa for winning the YaR Phoenix Award 2021. The HLK INB-INP Hub Coordinator, Miss Khushboo Mangrati conducted Capacity Building and Guidance Programmes for the 7 Nodes in the Panjim Province. She visited each node with much enthusiasm from the 20th to the 25th of February 2022. Under

Khushboo's expertise and diligent tutelage, the Nodes are gradually getting into the discipline and rigour of documentation; and all this for the benefit of the Young at Risk in our centres. The HLK remains a time-tested tool that keeps adding value to the data and documentation, providing opportunities to better serve the YaR!



Fr. Arvind Severes,  
SDB Coordinator  
INP YaR Commission

# YOUNG AT RISK (YaR)

YaR is the abbreviation for Young at Risk. An initiative was taken up by the Society of Don Bosco (the Salesian Provincial Conference of South Asia) to protect the children and young from the exploitation of socially, economically, and politically causes. It caters to the young people who have been forced into situations of spacious risk and is the priority target group we reach out to; Child Labour, Missing and Neglected Children Surrender Children, HIV Infected/ Affected Children, Orphan Children, Protecting the Children from Child Marriage, etc. It is a forum of committed and dedicated citizens, organizations, and networks, working for the Young at Risk, empowering them, and accompanying them for healthy growth and transformation of their physical, mental and spiritual well-being.

Don Bosco National Forum for the Young at Risk (DB YaR Forum) is a network of groups and organizations committed to the safety, growth, development, and rights of vulnerable, marginalized children and young adults who need care and protection or who are in conflict with the law. Currently, the network has 80+ member institutions and organizations from across 19 states and union territories of India.

## About Child MISS

Child MISS (Management Information System and Services) is an online comprehensive Child Tracking System for effective data management, monitoring and reporting, done through the effort of a group of experts from pertinent fields and end-users. The domain expertise of YaR Forum comes from the experience of over a century right from the grassroots level to the international, study and reflection on the factors affecting vulnerable children in India and their growth and development. Child MISS is an Information Management System and a Network that contributes to speed, process, structure, knowledge and services for the care, protection and development of children. It is a web-based software tool, to assist both government and non-governmental organizations to document all their services and follow up in a single-window system to enhance their mission for children at risk more effectively and efficiently.



[www.childmiss.org](http://www.childmiss.org)



# Mumbai Hub Node Details

## MUMBAI HUB



The Mumbai Hub includes two provinces - INB(Bombay) and INP(Panjim) Province. As of now, the Mumbai Hub has five active nodes and has been committedly working for the welfare of children in need of care and protection by providing them various services like education, counseling, medical, job placements, etc.

The Mumbai Hub has its main office in Bosco Boys Home, Borivali- Mumbai.

## DON BOSCO SNEHALAYA



Don Bosco Snehalaya, A Home of Love, was founded on May 24, 2001. Snehalaya's primary objective is to provide shelter to young people who are in need of care and protection especially to those on railway stations and streets. Food, clothing, medicines, recreational facilities, counselling, job placement, contact with their relatives, and training in various income- generating trades are all provided by Snehalaya, depending on their abilities. This aids in the development of their self-esteem and the realization that they, too, can make a contribution to society.

## BOSCO BOYS HOME



BBH offers care and protection for children who are vulnerable, who are basically coming from a harsh background where they are often faced with a situation of fear, poverty, homelessness, neglect, abuse, deprivation and labor. All the children are registered under CWC- Child Welfare Committee of the Government of India's Juvenile Justice System for Children in need of care and protection. Their care covers education, food, clothing, leisure activities, life skills, vocational training, job placements and health and hygiene. Protection is offered through secure and comfortable living conditions away from the snares of the street life.



## **SHELTER DON BOSCO WADALA**

Shelter Don Bosco is a Non-Governmental Organisation working with the Roofless and Rootless Street Children of the City of Mumbai since 1987. Initiated by the Salesian Society in the Province of Mumbai, Shelter Don Bosco is a part of the Don Bosco family of institutions that work with and for youth, especially the emarginated ones. Over the past years Shelter Don Bosco has responded to the growing needs and demands of our young in various ways, each of which has led to several different projects that seek to empower the marginalized child.



## **SHELTER DON BOSCO NASHIK**

Shelter Don Bosco is a branch of Wadala Mumbai and was started on 6th November 2017 in Nashik. They aim to build a world where children from vulnerable situations can grow to be self-confident and independent, living a stable and dignified life as responsible and productive members of society. They have a protective home environment, education and rehabilitate them through a well-designed consistent follow-up process. They conduct oratory classes for the children of migrant's families belonging to different area nearby Nashik.



## **MARGARET BOSCO BAL SADAN (MBBS)**

Margaret Bosco Bal Sadan (MBBS) is a Don Bosco's Child Care Institution (CCI), a Home for boys in need and protection recognised by government authorities under the Directorate of Women and Child Development (DWCD).

Every child in need of care and protection are given shelter, sustenance and basic education. Nurture, listen and prioritise how we deal with underprivileged children and youth and make every effort to provide them roots and wings to stand up in society with dignity.

<b>Node</b>	<b>Director</b>	<b>Data Manager/Node Incharge</b>
<b>Shelter Don Bosco, Wadala</b>	 <b>Fr Lester Fernandes</b>	 <b>Mr Vijay Jaiswal</b>
<b>Shelter Don Bosco, Nasik</b>	 <b>Fr Roshan Gonsalves</b>	 <b>Mr Bhushan Rajbhog</b>
<b>Bosco Boys Home, Borivali</b>	 <b>Fr Corlis Gansalves</b>	 <b>Mr Datta Gade</b>
<b>Margaret Bosco Bal Sadan</b>	 <b>Fr Jose Sequeira</b>	 <b>Mr Praveen Donur</b>
<b>Don Bosco Snehalaya</b>	 <b>Fr George Miranda</b>	 <b>Mrs Shelly Parmar</b>



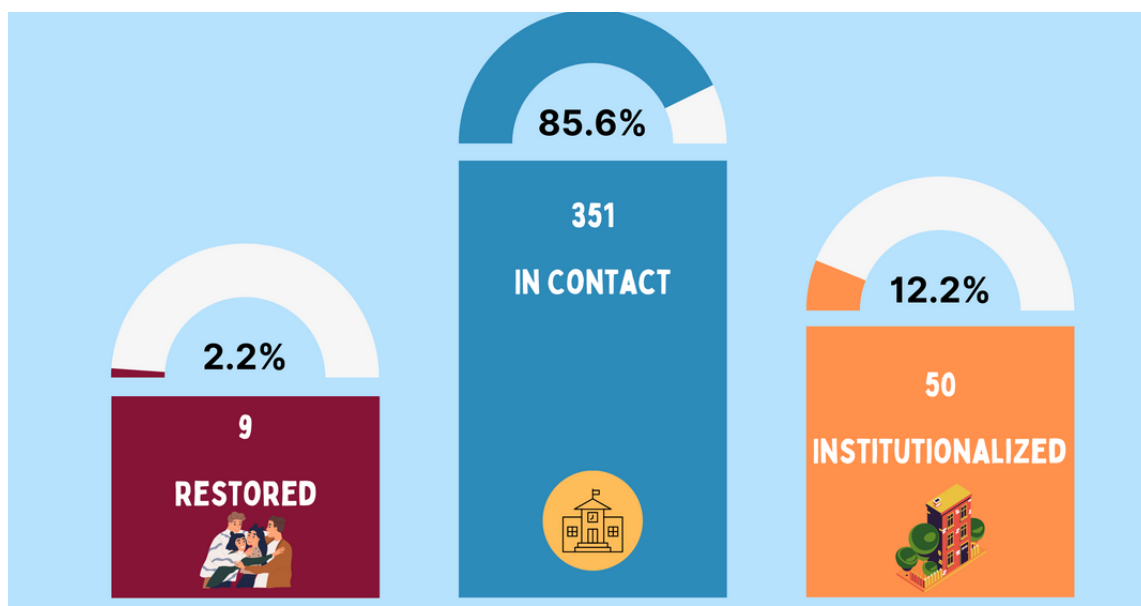
# Data Entry Status

## April 2021–March 2022

Name of the node	No. of children entered		Events	Caring Community	Project Management	Volunteers	Total
	Male	Female					
Shelter Don Bosco Wadala	21	-	191	-	-	1	213
Shelter Don Bosco Nasik	12	-	18	-	-	-	30
Bosco Boys Home Borivali	24	-	11	-	2	2	39
Margaret Bosco Bal Sadan, Goa	12	-	24	-	3	5	44
Don Bosco Snehalaya	357	350	35	62	4	6	814
Grand Total	776		279	62	9	14	1140

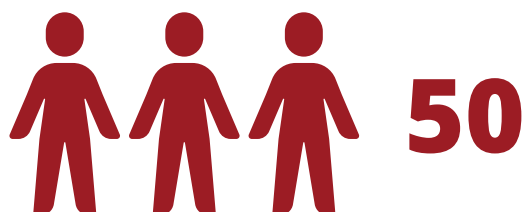
Name of the node	Services								Service Follow Up		Total
	Advocacy	Education	Medical	Counselling	Home Visit	Parents Visit	Vocational Training	Saving	Child Achievement	Education	
Shelter Don Bosco Wadala	-	55	43	-	2	-	-	59	1	1	161
Shelter Don Bosco Nasik	-	5	237	19	-	-	1	-	-	-	262
Bosco Boys Home Borivali	8	105	155	386	9	-	-	101	182	235	1181
Margaret Bosco Bal Sadan, Goa	8	8	555	42	11	73	-	-	3	3	703
Don Bosco Snehalaya	21	54	173	189	-	27	4	-	-	-	468
Grand Total	37	227	1163	636	22	100	5	160	186	239	2775

# Data Analysis



## Institutionalized Children

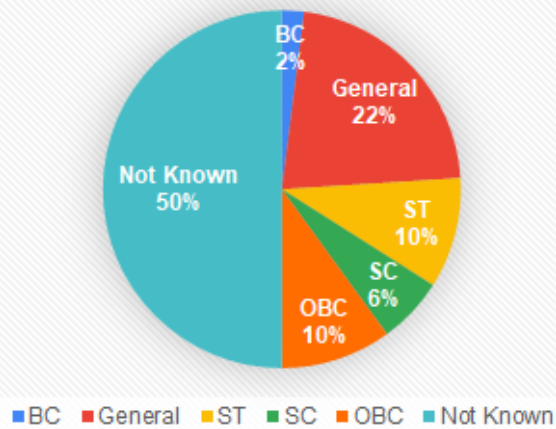
April 2022– March 2022



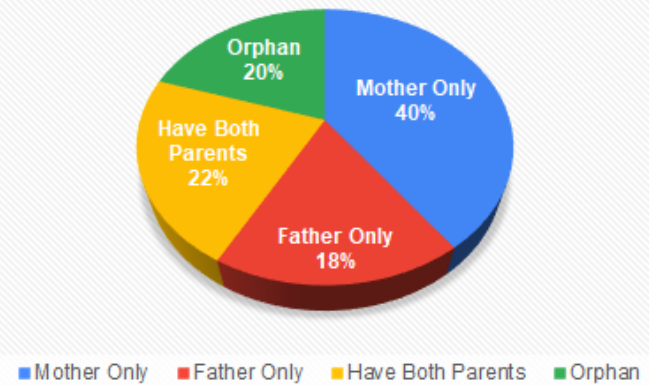
### CHILD CATEGORY



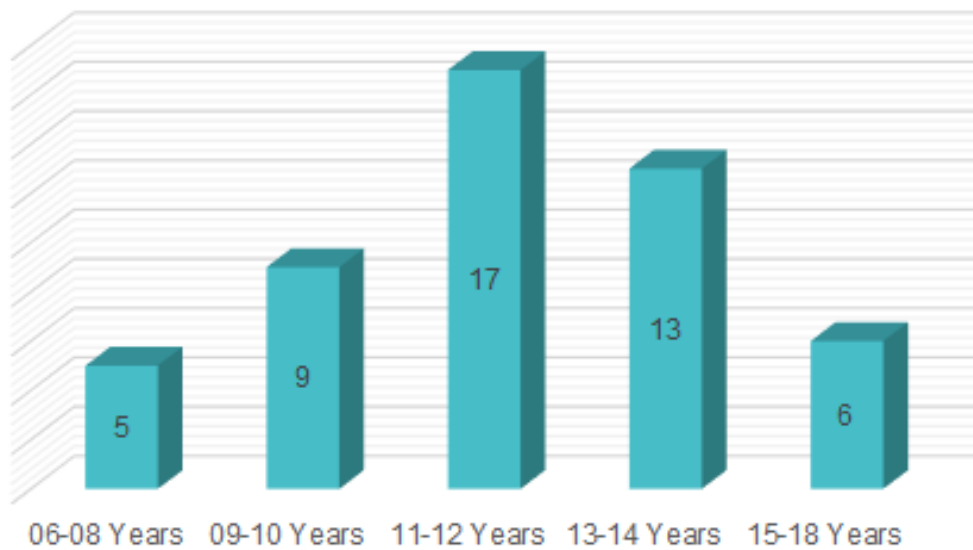
## CASTE CATEGORY



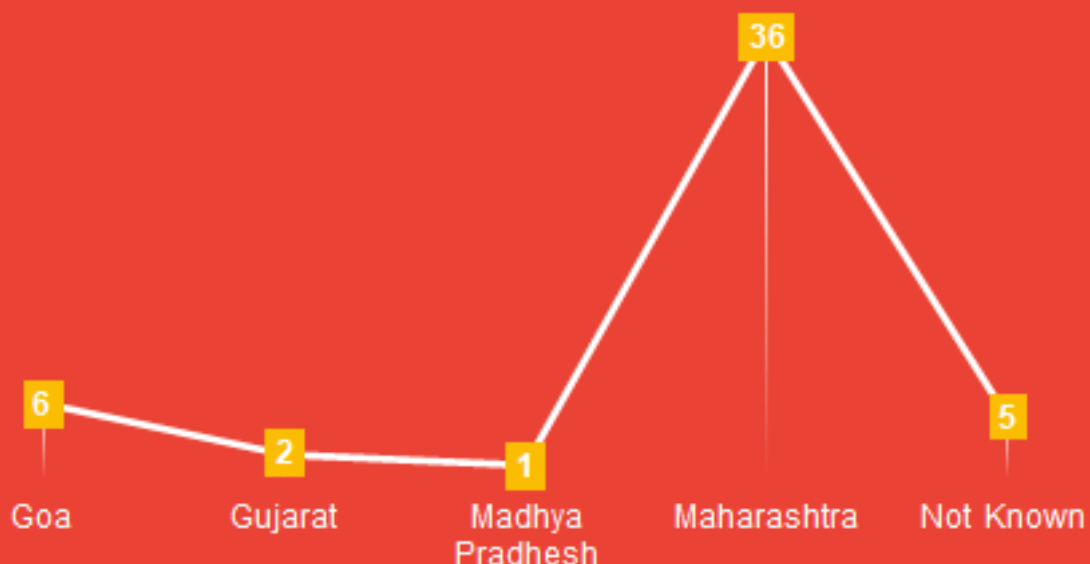
## PARENTAL STATUS



## AGE DISTRIBUTION



## REGIONAL STATE





# Services Provided

## April 2021- March 2022

**22**  
ADVOCACY



**467**  
COUNSELLING



**207**  
EDUCATION



**22**  
HOME VISIT



**2**  
INSTITUTIONAL  
PLACEMENT



**892**  
MEDICAL CARE



**187**  
PARENT VISITS



**81**  
SAVINGS



**3**  
SPECIAL  
SERVICE



**9**  
VOCATIONAL  
TRAINING



## DATA ANALYSIS IN CONTACT CHILDREN

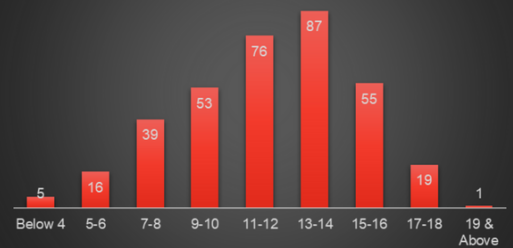


**MALE**  
**186**

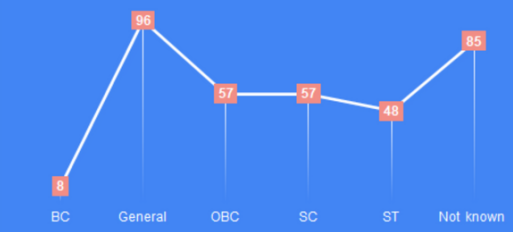


**FEMALE**  
**165**

### AGE GROUP



### CASTE CATEGORY



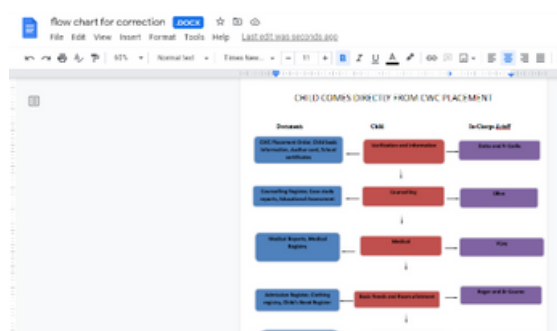
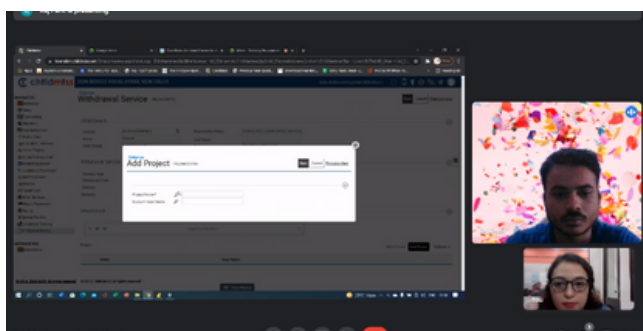
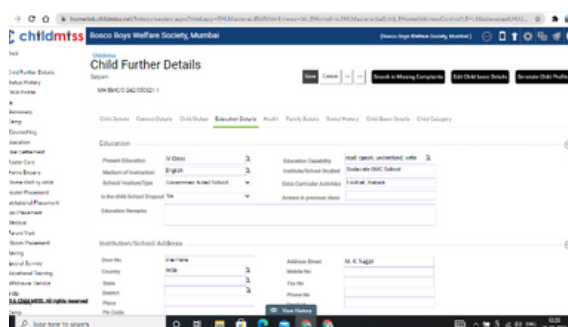
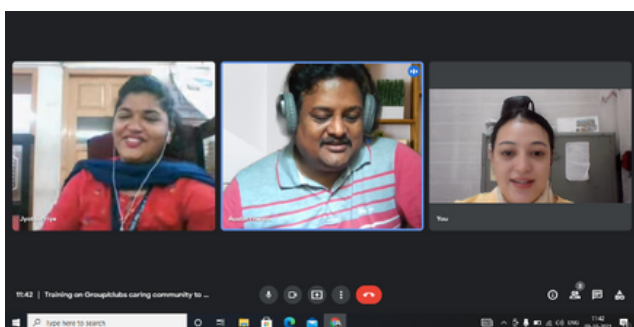
### CONTACT POINT OF IN CONTACT CHILDREN



# Training and Capacity Building

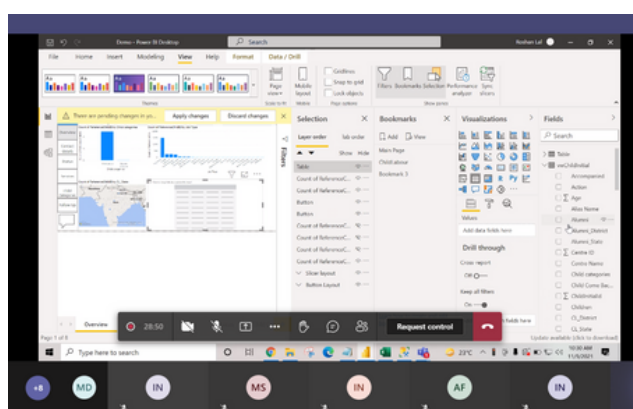
## TRAINING OF NEW HUB COORDINATOR

The new Hub coordinator was given a month-long proper and elaborate training by the National team and the Hub Coordinators. The trainings conducted were on Registers according to the JJ Act, Child MISS tool, snippets, infographics, contacting the nodes, flow charts of projects and programs and track sheet.



## POWER BI TRAINING

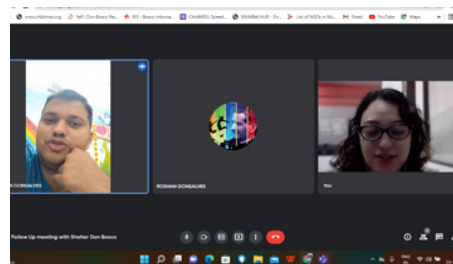
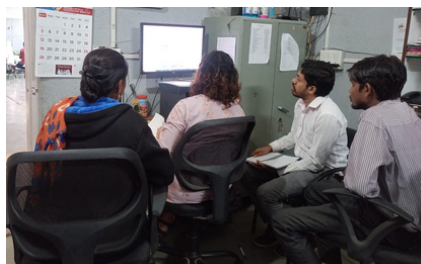
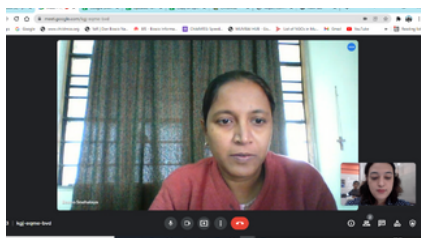
Virtual Power BI training session conducted by Microsoft team from 21st October to 3rd November 2021. This training focused on learning and demonstrating SQL report generations at the server level. It's an initiative in pipeline to enhance the quality of reports generated by the nodes.



# Node Visits & Training of the Nodes

Node trainings were conducted both online and offline. Regular follow up were initiated to ensure assistance and need-based interventions.

1. Shelter Don Bosco, Wadala- Node visits to Shelter Don Bosco was made to understand the organization, data cleaning and promote update and usage of Child Achievement and success story. A total of 4 staff have been trained on different modules.
2. Shelter Don Bosco, Nasik- Training on modules, flow charts, Maintenance of Registers. Three staff attended the training.
3. Margaret Bosco Bal Sadan MBBS- Node visit was conducted to understand the organization, data cleaning and promote update and usage of Child Achievement and success story. 2 staff and 3 volunteers were trained on various modules. Concerns and requirements were also highlighted.
4. Don Bosco Snehalaya- Online discussions and trainings were conducted to upgrade their documentation. The Hub coordinator and the National team guided the documentation process and all other matters related to this.

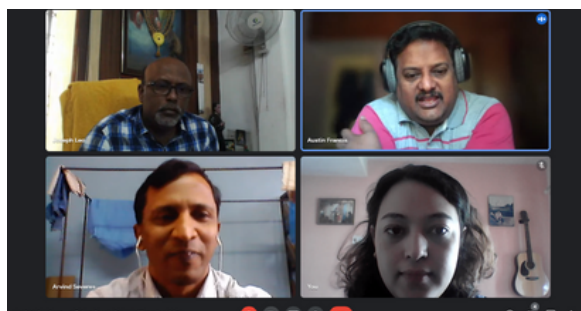
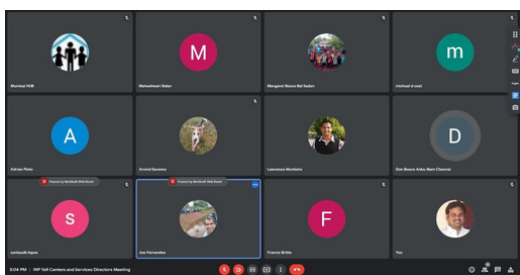




# Meetings

## Meeting with INP YaR Leaders

On 3rd February 2022, the INP Province Directors of the YaR centres and services along with the National team and the Hub coordinator had a virtual meeting on Managing Documentation Via ChildMISS. The key points highlighted by the National Team were how, as a province, we can document the services we provide and how ChildMISS can aid in centralising the data and produce reports for various purposes.



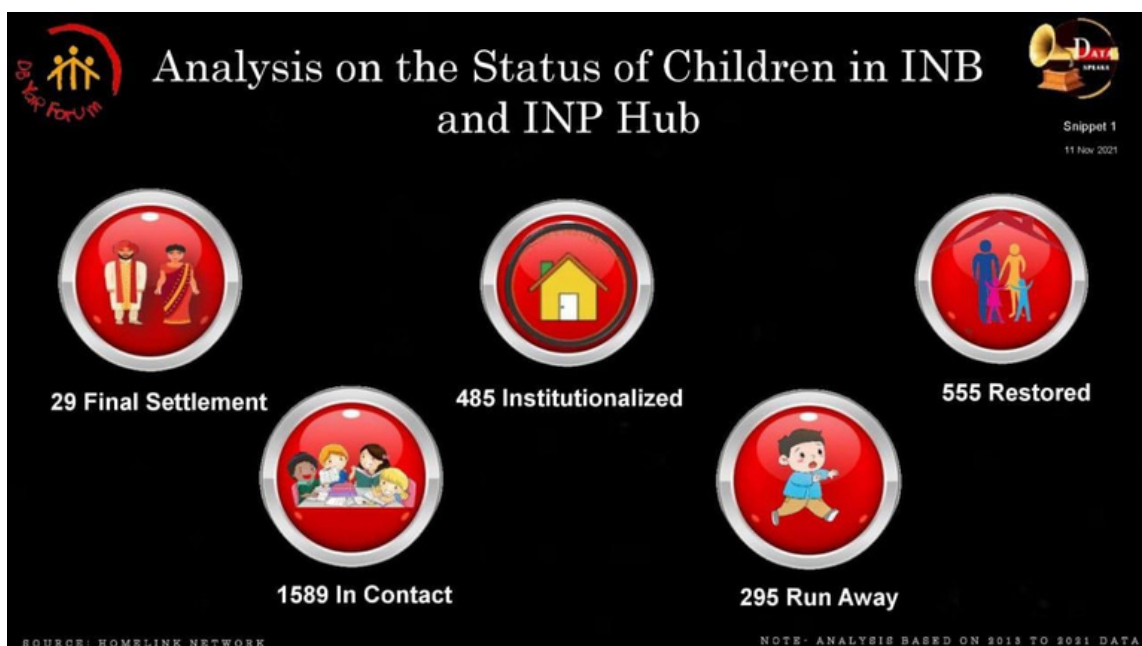
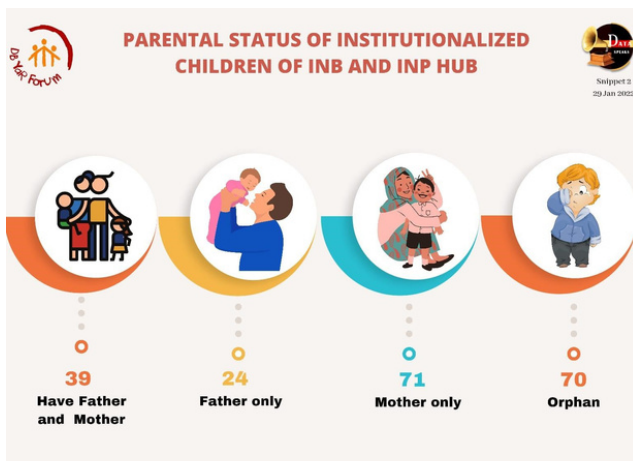
## Goa YaR Centers and Service Visits

Following the INP Province Directors, the Hub Coordinator conducted a status analysis of YaR Services and Centres from 20th February to 25th February 2022. The status report was submitted and also presented in the Provincial Chapter by the INP YaR Coordinator. The centre registration is currently underway.



# Snippets

Snippets are simplified pictorial representations of data. This allows us to reflect on various issues on node or hub level. Snippets are beneficial as it allows organization/ hub to share their work with the public, communicate and engage with supporters, beneficiaries, and anyone who are interested in what they do. Mumbai Hub has released five snippets so far and below are a few of them.



# Impact

## Home away from Home

My name is Sunil Kamble. I was born in Mumbai Central. I spend my early childhood with my mother. My mother used to work as a maid. Later she fell very sick and couldn't take care of me. There is an NGO named Prerna which was working in our locality. Through their intervention, I was sent to various shelter homes in the city of Mumbai but the treatment I received was not at all good.

I would always find myself out of place. So, I decided to run away from there. I lost my mother who was sick. I was shattered. Finally, I was sent to Shelter Don Bosco after completing the required procedure of CWC (Child Welfare Committee). I was in Shelter Don Bosco and Bosco Boys Home for a period of six years. I finished my SSC in the year 2016. Here in Shelter Don Bosco, I had my own struggles to get adjusted to the Time Table. I thought of running away from this place too. But fear of my future and siblings who were younger than me didn't allow me to do so. Slowly as the days passed by, I started feeling being part of the Don Bosco family. By now I was quite settled and understood the significance of discipline and the timetable in my life. I started finding meaning and could reason out why the fathers and brothers would demand discipline and better performance in academics from us. I took life more seriously and started taking advantage of all the possible opportunities which Salesian fathers, brothers and Don Bosco staff created for me. Some of the areas in which I learned and developed were academics, leadership, public speaking, acting, dancing, and sports. Above all, I was formed to become an honest citizen and upright human being. The values which were inculcated in me by the fathers, brothers and the staff through their talks and their lives have been helping me even today as I am working.



Shelter Don Bosco and Bosco Boys Home had become a Home away from Home.

When I was in 10th Std, everyone made sure that we got enough time and resources required for our studies. I was not very intelligent, but I could manage my studies. I worked hard and manage to get 51% in SSC. I was very grateful for all the guidance and support I received from the Fathers, Brothers and staff here at Bosco Boys Home.

When I was 18, it was time for me to move out of Bosco Boys as per the rules and regulations of CWC. I was really sad but couldn't help. From here I went to my sister's place in Khopoli. There I stayed for 3 months and also worked in a footwear shop. My struggles didn't stop me from going ahead with my education. I worked and studied and completed my HSC. Today I have completed my BSW. I have worked with a Government Organisation called ARPHEN (Association of Rural People for Health and Education Needs). As a member of ARPHEN, I used to take sessions on HIV AIDS awareness and also conduct health camps for migrant workers. I am also taking care of my younger sister's education who has finished her 10th std. I am currently working with Health Care at Home as a Camp Coordinator. I am also the Vice President of Past Pupils in Bosco Boys Home.

As I conclude, I want to say a big Thank you to Don Bosco Fathers, Brothers and my teachers for all the help and support I have received from them. I want to thank you for preparing me for life. And looking forward to working in collaboration with them in future.



## Got New Life...

My name is Rakesh Dahyabhai Parmar and I am 22 years old. I am from Udera, Vadodara. I joined Snehalaya on 16th May, 2016.

We were residing in a village near Vadodara in a rented house. I do not have any siblings. I came to know that when I was very young my mother died due to Dropsy.



I don't even know how she was. I was studying in a village govt. school. When I was about twelve years old my father also died due to some sickness. Nobody was there to look after me. I left school and used to loiter around in the streets. During the night, I was staying at Sureshbhai's (my neighbour) corridor and that family used to offer supper. Some years passed like that. Then Sureshbhai came to know about DB Snehalaya from someone and admitted me there. Since then I am at DB Snehalaya. From DBS, I was admitted to a corporation school in std. 8th but I was the oldest in the class, therefore I was shy and embarrassed so I left school. DBS enrolled me for std. 10th from NIOS.

The staff and volunteers helped me with my studies. In June 2018, I successfully passed my 10th. It was a very proud and pleasant moment for me. The same year I was admitted for a one-year COPA course at Govt. ITI, Gotri, Vadodara and in September 2019 I successfully passed it. It was a great achievement for me as I was roaming in the street as an orphan child.

At present, I am working as an intern Computer Assistant at Analytical Technologies Ltd, Gujarat. It is for a year then after its completion of my course, I will be appointed as a permanent employee over there.

I am very thankful to Snehalaya that it sheltered me, encouraged me to study and helped me with all means to stand on my own feet. Today, I am confident that I can live my own life independently and all the credit goes to DB Snehalaya. Thank you for everything.





Simon D'Souza

Period : 2011 to 2022

Education : Diploma in Hotel Management (Food & Beverage)

Simon was admitted to Margaret Bosco Bal Sadan in 2011 vide an order from Child Welfare Committee, North Goa. He completed his formal schooling until STD X from Government High School, Namoshi Gurim, and his higher studies until STD XII from N.I.O.S. at Don Bosco, Parra. He was enrolled for the vocational training course in Food and Beverage Service at Don Bosco Vocational Training Institute at Quepem. Simon always sports a smile which tells a lot about his good nature. Asking his assistance to any difficulty, he also brings a solution with him. Simon comes from a humble family and despite his difficult times has done well for himself. He began employment at Taj Fort Aguada, a 5-Star Resort at Candolim, North Goa, and is presently employed at Taj Cidade de Goa-IHCL SeleQtions, Dona Paula.

# Achievements Mumbai Hub



**8 Modules are being utilized**



**MBBS won HLK Phoenix Award**



**3 Snippets released**



**All 33 Act mandatory registers maintained**



**Activated Partially Active Nodes**



# Message from the Hub Coordinator

Being the Mumbai Hub Coordinator brings me immense joy. I joined in September 2021, and since then, it has become incredibly valuable and dear to me. I'd want to express my gratitude to the National Team, the Mumbai Hub Director, and the YaR Coordinator for entrusting me to undertake such a significant position and responsibility. The other Hub Coordinators have been extremely helpful all along. I would especially like to thank the Node Coordinators and Data Managers for their excellent responsiveness, acceptance, and understanding of the need for documentation.

With the use of ChildMISS, we will be able to produce insightful, creative and analytical results and reports so that we can reach more children in need. It is important to upgrade ourselves and motivate our minds to learn and be in sync with technology. Let us Learn, let us Grow!

We still have a long way to go, and as the new year begins, I intend to make the required improvements and changes in my Hub. Let us focus on the child's achievement and the social impact we have created.

I invite everyone to work with us and support our initiatives so that we can make a positive and long-lasting difference in the lives of the young. Let's work together to raise awareness and keep serving.



Ms Khushboo Mangrati  
Mumbai Hub Coordinator





## Meet our HomeLink team



### HomeLink Network

HomeLink Network is an ongoing initiative started by DB YaR Forum in 2002, to ensure appropriate, timely and real-time response to the needs of the young at risk, based on accurate documentation and data analysis supported by the best of technologies available today.

### Our accomplished Homelink teamwork towards

- a. Developing data driven childcare system through documentation, research, and networking
- b. Systematically documenting the systems, processes, and workflow of the organizations
- c. Data led intervention planning in organizations.
- d. Data driven advocacy and engagement with stakeholders and government on children's issues  
Harnessing current advances in digital technologies in the service of the work with young at risk

### IF YOU WANT TO BE THE PART OF HOMEINK NETWORK

Contact us:

Mumbai Hub Director – Fr. Corlis Gonsolves

+919822492895, corlis47@yahoo.com

YaR Coordinator (INB Province)– Fr. Lester

+9177760 15683, lestersdb@gmail.com

**MUMBAI HUB**  
A NODAL AGENCY

Ms Khushboo Mangrati

Mumbai Hub Coordinator

Email- pfchub\_mumbai@homelink.in

Mob- 7045573829



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Don Bosco National forum for the Young at Risk, New Delhi, India